







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE9100 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|---|--|---|-------------|-----------|-----------------|--------|---------------------|----------------------|--|----------------------|-----------------|---|---|---------------------|----------------------|-----|--|---|---------------------|----------------------|--------------|--|---|---------------------|----------------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9819662812 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Kalpesh Subhash Gurav | | Technician Mobile : | 8879684054 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 08-08-2023 11:34:18 | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Bellavista Building | Customer's Mobile : | 9819662812 | Name : | Jivan Patil | | | | | | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 31-08-2021 12:00:00 | | Type : | Non-Comprehensive | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | In Screen cameras not changing issue in 2-2 minutes | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | RC Pin Connect Switch With 5 meter RT4 Cable | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | RC Pin Connect Switch With 5 meter RT4 Cable | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-08-2023 12:55:33</td><td>Kalpesh SubhashGurav</td><td>Completed</td><td>RC Pin Connect Switch With 5 meter RT4 Cable</td><td></td></tr><tr><td>10-08-2023 10:42:58</td><td>Kalpesh SubhashGurav</td><td>New</td><td></td><td>-</td></tr><tr><td>08-08-2023 12:10:51</td><td>Kalpesh SubhashGurav</td><td>Work Pending</td><td>In screen cameras not changing issu in 2+2 4+1 cabal 2 mtr and 2 rc pin work pending</td><td></td></tr><tr><td>08-08-2023 11:34:26</td><td>Kalpesh SubhashGurav</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 10-08-2023 12:55:33 | Kalpesh SubhashGurav | Completed | RC Pin Connect Switch With 5 meter RT4 Cable |  | 10-08-2023 10:42:58 | Kalpesh SubhashGurav | New | | - | 08-08-2023 12:10:51 | Kalpesh SubhashGurav | Work Pending | In screen cameras not changing issu in 2+2 4+1 cabal 2 mtr and 2 rc pin work pending |  | 08-08-2023 11:34:26 | Kalpesh SubhashGurav | New | | - |
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| 08-08-2023 11:34:26 | Kalpesh SubhashGurav | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-08-2023 04:54:14</td><td>Kalpesh SubhashGurav</td><td>Security Lobby TV Issue Solved and Intercom Display Issue Solved</td></tr><tr><td>01-08-2023 10:50:00</td><td>Siddhesh Chavan</td><td>2 camera no video issue resoved back side camera DC change and camera working ok and security cabin camera video on off issue resoved and 7th floor reception intrcom issue resolved cantion side recontion</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 10-08-2023 04:54:14 | Kalpesh SubhashGurav | Security Lobby TV Issue Solved and Intercom Display Issue Solved | 01-08-2023 10:50:00 | Siddhesh Chavan | 2 camera no video issue resoved back side camera DC change and camera working ok and security cabin camera video on off issue resoved and 7th floor reception intrcom issue resolved cantion side recontion | | | | | | | | | | | | | | | | |
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