

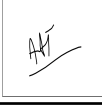
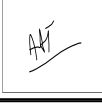
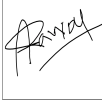


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| | | | | | |
|--|--|--------------------------|----------------------------|-------------------|-------------|
| Service Status Details : VE6942 | | | | | |
| Priority : | Low | | | | |
| Created By : | Admin - Apurva Vajaria | | | | |
| Complaint Mob. No. : | 9819662812 | | | | |
| Technician Name : | Pravin Jagade | | Technician Mobile : | 7262044153 | |
| Ticket Type : | Complain | Date & Time : | 26-11-2022 10:09:13 | | |
| Vendor Details : | | | | | |
| Company Name/Client Name : | Bellavista Building | Customer's Mobile : | 9819662812 | Name : | Jivan Patil |
| Address : | | | | | |
| Mumbai , , , , Maharashtra | | | | | |
| AMC Details : | | | | | |
| Expiry Date : | 31-08-2021 12:00:00 | | Type : | Non-Comprehensive | |
| Product Name : | intercom-VDP | | | | |
| Complain : | flat no 1302 vdp not working, 1403 flat to duct Cabling done need to connect intercom, 1602 intercom issue | | | | |
| Technician Comment : | 1504 intercom line ok but phone falty. | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | |
| Remark : | 1504 intercom line ok but phone falty. | | | | |

| Status History : | Date Time | Technician Name | Status | Remark | Sign |
|------------------------------------|------------------------|-----------------|---|--|---|
| | 06-12-2022 01:47:43 | PravinJagade | Completed | 1504 intercom line ok but phone faulty. |  |
| | 06-12-2022 01:47:43 | PravinJagade | Completed | 1504 intercom line ok but phone faulty. |  |
| | 06-12-2022 01:47:42 | PravinJagade | Completed | 1504 intercom line ok but phone faulty. |  |
| | 06-12-2022 01:47:42 | PravinJagade | Completed | 1504 intercom line ok but phone faulty. |  |
| | 06-12-2022 10:52:11 | PravinJagade | New | | - |
| | 28-11-2022 01:36:27 | PravinJagade | Work Pending | 1602 intercom check but cable missing bcz client side sift main electric dp and 1602 videos door phone sift to client side but video door phone screen speaker issue 1302 intercom ok working / video door phone display issue 1504 door lock 1403 old cable ok one pair then cable connected to junction and intercom ok working done |  |
| | 28-11-2022 10:05:26 | PravinJagade | New | | - |
| Previous Complain History : | 26-11-2022 10:09:21 | PravinJagade | New | | - |
| | Date Time | Technician Name | Remark | | |
| | 19-11-2022 12:18:39 | YogeshDesai | ppm of cctv and intercom work completed all cameras are working properly with proper recording on all 3 DVRs there is no issue or complaint of cameras. intercom if 1402 issue solved 1403 intercom cable faulty from flat to duct need to be changed. ppm work completed . | | |
| | 08-11-2022 05:06:57 | Atique Salmani | | | |