## Vallabh Enterprises

**Regd. Office** : 401, shanti kutir, shivaji road, near thakur international school, kandivali(west) mumbai - 400067 Support : | W : www.vallabhenterprises.com E : vallabhsecure@yahoo.co.in

Service Status Details : VE6177 **Priority** : Low **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9819662812 **No. : Technician** Siddhesh Chavan **Technician Mobile** 8080922985 Name : Complain 13-08-2022 11:07:53 **Ticket Type :** Date & Time : **Vendor Details :** Jivan Patil Bellavista Customer's Mobile 9819662812 Company Name : Name/Client Building Name : Address : Mumbai,,,, Maharashtra **AMC Details :** 31-08-2021 12:00:00 Expiry Date : Type : Non-Comprehensive **Product Name :** Intercom 1)Ground Floor security table instrument 2)Flat No-1303 3) Flat No-1001 **Complain**: 1001 line working ok and 1303 phone issue need to change phone and ground floor phone DND Technician deactivate and all flat calling working okay with security intercom **Comment**: Complain Desktop - Apurva Vajaria **Operator** : **Remark** : 1001 line working ok and 1303 phone issue need to change phone and ground floor phone DND deactivate and all flat calling working okay with security intercom **Status History : Date Time Technician Name** Status Remark Sign 13-08-2022 03:37:31 Siddhesh Chavan Completed 1001 line working ok and 1303 phone issue need to change phone and ground floor phone DND deactivate and all flat calling working okay with security intercom 13-08-2022 11:44:15 Siddhesh Chavan New 13-08-2022 11:07:53 Siddhesh Chavan New **Previous Date Time Technician Name** Remark Complain 03-08-2022 10:16:52 History : Ravi Rajbhar 1102 intercom issue resolved and ok working done but need to change phone to client small lift camera issues resolved only reconnection dvr beep sound issue resolved bcz hdd not dedicated in dvr and dvr on of and ok working done ( floor dvr under observation ) 28-07-2022 01:18:03 Shiva Meena all camera clean ap and dvr 8 cenal time deth seting done