


# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE6114</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9819662812				
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	03-08-2022 10:16:52		
<b>Vendor Details :</b>					
Company Name/Client Name :	Bellavista Building	Customer's Mobile :	9819662812	Name :	Jivan Patil
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	31-08-2021 12:00:00		Type :	Non-Comprehensive	
<b>Product Name :</b>	cCTV-Intercom				
<b>Complain :</b>	flat no. 1102 outgoing issue and small lift phone issue need to check + Dvr beep sound issue + lift camera off issue				
<b>Technician Comment :</b>	1102 intercom issue resolved and ok working done but need to change phone to client small lift camera issues resolved only reconnection dvr beep sound issue resolved bcz hdd not dedicated in dvr and dvr on of and ok working done ( floor dvr under observation )				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	1102 intercom issue resolved and ok working done but need to change phone to client small lift camera issues resolved only reconnection dvr beep sound issue resolved bcz hdd not dedicated in dvr and dvr on of and ok working done ( floor dvr under observation )				
<b>Status History :</b>	<b>Date Time</b>	<b>Technician Name</b>	<b>Status</b>	<b>Remark</b>	<b>Sign</b>
	03-08-2022 12:26:29	Ravi Rajbhar	Completed	1102 intercom issue resolved and ok working done but need to change phone to client small lift camera issues resolved only reconnection dvr beep sound issue resolved bcz hdd not dedicated in dvr and dvr on of and ok working done ( floor dvr under observation )	
	03-08-2022 10:17:23	Ravi Rajbhar	New		-
	03-08-2022 10:16:52	Ravi Rajbhar	New		-

Previous Complain History :			
	Date Time	Technician Name	Remark
	28-07-2022 01:18:03	Shiva Meena	all camera clean ap and dvr 8 cenal time deth seting done
	25-07-2022 12:49:30	Ravi Rajbhar	ppm done off cctv and intercom all ok working done dvr no 2 ground floor dvr Simonce battery change recoding proper going on in dvr