

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3801</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                             |                                                                                                           |                                                                                       |             |           |                 |        |                     |             |                                                                                      |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|-------------|--------------------------------------------------------------------------------------|---------------------|-----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                             |                                                                                                           |                                                                                       |             |           |                 |        |                     |             |                                                                                      |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                             |                                                                                                           |                                                                                       |             |           |                 |        |                     |             |                                                                                      |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9819662812                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                             |                                                                                                           |                                                                                       |             |           |                 |        |                     |             |                                                                                      |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                             | <b>Technician Mobile :</b>                                                                                | 8080922965                                                                            |             |           |                 |        |                     |             |                                                                                      |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Date &amp; Time :</b>                                                                                                                                                                                    | 08-09-2021 10:06:25                                                                                       |                                                                                       |             |           |                 |        |                     |             |                                                                                      |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                             |                                                                                                           |                                                                                       |             |           |                 |        |                     |             |                                                                                      |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :             | Bellavista Building                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Customer's Mobile :                                                                                                                                                                                         | 9819662812                                                                                                | Name :                                                                                | Jivan Patil |           |                 |        |                     |             |                                                                                      |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                             |                                                                                                           |                                                                                       |             |           |                 |        |                     |             |                                                                                      |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                             |                                                                                                           |                                                                                       |             |           |                 |        |                     |             |                                                                                      |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                             |                                                                                                           |                                                                                       |             |           |                 |        |                     |             |                                                                                      |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                          | 31-08-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                             | Type :                                                                                                    | Non-Comprehensive                                                                     |             |           |                 |        |                     |             |                                                                                      |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                             |                                                                                                           |                                                                                       |             |           |                 |        |                     |             |                                                                                      |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | 4-5 flats intercom issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                             |                                                                                                           |                                                                                       |             |           |                 |        |                     |             |                                                                                      |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | 1301 /1303/1302/ 1501 /car lift 2222 intercom issue resolved and ok working 1204 line ok instrument issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                             |                                                                                                           |                                                                                       |             |           |                 |        |                     |             |                                                                                      |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                             |                                                                                                           |                                                                                       |             |           |                 |        |                     |             |                                                                                      |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | 1301 /1303/1302/ 1501 /car lift 2222 intercom issue resolved and ok working 1204 line ok instrument issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                             |                                                                                                           |                                                                                       |             |           |                 |        |                     |             |                                                                                      |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-09-2021 01:12:20</td><td>Ravi Rajbhar</td><td>Completed</td><td>1301 /1303/1302/ 1501 /car lift 2222 intercom issue resolved and ok working 1204 line ok instrument issue</td><td></td></tr><tr><td>08-09-2021 10:06:50</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>08-09-2021 10:06:26</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                                                                             |                                                                                                           |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign        | 08-09-2021 01:12:20                                                                  | Ravi Rajbhar        | Completed       | 1301 /1303/1302/ 1501 /car lift 2222 intercom issue resolved and ok working 1204 line ok instrument issue                                                                                                   |  | 08-09-2021 10:06:50 | Ravi Rajbhar | New |  | - | 08-09-2021 10:06:26 | Ravi Rajbhar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Status                                                                                                                                                                                                      | Remark                                                                                                    | Sign                                                                                  |             |           |                 |        |                     |             |                                                                                      |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 08-09-2021 01:12:20                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Completed                                                                                                                                                                                                   | 1301 /1303/1302/ 1501 /car lift 2222 intercom issue resolved and ok working 1204 line ok instrument issue |  |             |           |                 |        |                     |             |                                                                                      |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 08-09-2021 10:06:50                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                                                                                                                                                                                                         |                                                                                                           | -                                                                                     |             |           |                 |        |                     |             |                                                                                      |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 08-09-2021 10:06:26                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                                                                                                                                                                                                         |                                                                                                           | -                                                                                     |             |           |                 |        |                     |             |                                                                                      |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-08-2023 11:34:18</td><td>DilshadKhan</td><td>In screen cameras not changing issu in 2+2 4+1 cabal 2 mtr and 2 rc pin work pending</td></tr><tr><td>01-08-2023 10:50:00</td><td>Siddhesh Chavan</td><td>2 camera no video issue resoved back side camera DC change and camera working ok and security cabin camera video on off issue resoved and 7th floor reception intrcom issue resolved cantion side recontion</td></tr></tbody></table>                                                                    |                                                                                                                                                                                                             |                                                                                                           |                                                                                       |             | Date Time | Technician Name | Remark | 08-08-2023 11:34:18 | DilshadKhan | In screen cameras not changing issu in 2+2 4+1 cabal 2 mtr and 2 rc pin work pending | 01-08-2023 10:50:00 | Siddhesh Chavan | 2 camera no video issue resoved back side camera DC change and camera working ok and security cabin camera video on off issue resoved and 7th floor reception intrcom issue resolved cantion side recontion |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Remark                                                                                                                                                                                                      |                                                                                                           |                                                                                       |             |           |                 |        |                     |             |                                                                                      |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 08-08-2023 11:34:18                    | DilshadKhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | In screen cameras not changing issu in 2+2 4+1 cabal 2 mtr and 2 rc pin work pending                                                                                                                        |                                                                                                           |                                                                                       |             |           |                 |        |                     |             |                                                                                      |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 01-08-2023 10:50:00                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 2 camera no video issue resoved back side camera DC change and camera working ok and security cabin camera video on off issue resoved and 7th floor reception intrcom issue resolved cantion side recontion |                                                                                                           |                                                                                       |             |           |                 |        |                     |             |                                                                                      |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |