




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3724</b> |   |   |   |   |             |           |                 |        |                     |             |  |                     |                 |   |   |                     |              |     |  |   |                     |              |     |  |   |
|--|---|---|---|---|-------------|-----------|-----------------|--------|---------------------|-------------|--|---------------------|-----------------|---|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low   |   |   |   |             |           |                 |        |                     |             |  |                     |                 |   |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria  |   |   |   |             |           |                 |        |                     |             |  |                     |                 |   |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9819662812  |   |   |   |             |           |                 |        |                     |             |  |                     |                 |   |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar  |   | <b>Technician Mobile :</b>  | 8080922965  |             |           |                 |        |                     |             |  |                     |                 |   |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain  | <b>Date &amp; Time :</b>  | 30-08-2021 10:46:19   |   |             |           |                 |        |                     |             |  |                     |                 |   |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |   |   |   |   |             |           |                 |        |                     |             |  |                     |                 |   |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>      | Bellavista Building   | <b>Customer's Mobile :</b>  | 9819662812  | <b>Name :</b>   | Jivan Patil |           |                 |        |                     |             |  |                     |                 |   |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |   |   |   |   |             |           |                 |        |                     |             |  |                     |                 |   |   |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |   |   |   |   |             |           |                 |        |                     |             |  |                     |                 |   |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |   |   |   |   |             |           |                 |        |                     |             |  |                     |                 |   |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Expiry Date :</b>                   | 31-08-2021 12:00:00   |   | <b>Type :</b>   | Non-Comprehensive   |             |           |                 |        |                     |             |  |                     |                 |   |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | Ppm   |   |   |   |             |           |                 |        |                     |             |  |                     |                 |   |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | CCTV & Intercom PPM   |   |   |   |             |           |                 |        |                     |             |  |                     |                 |   |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | ppm done of cctv and intercom and all ok working done confirm to security   |   |   |   |             |           |                 |        |                     |             |  |                     |                 |   |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria  |   |   |   |             |           |                 |        |                     |             |  |                     |                 |   |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | ppm done of cctv and intercom and all ok working done confirm to security   |   |   |   |             |           |                 |        |                     |             |  |                     |                 |   |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>30-08-2021 05:00:27</td><td>Ravi Rajbhar</td><td>Completed</td><td>ppm done of cctv and intercom and all ok working done confirm to security</td><td></td></tr><tr><td>30-08-2021 10:46:36</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>30-08-2021 10:46:19</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |   |   |   |             | Date Time | Technician Name | Status | Remark              | Sign        | 30-08-2021 05:00:27  | Ravi Rajbhar        | Completed       | ppm done of cctv and intercom and all ok working done confirm to security   |  | 30-08-2021 10:46:36 | Ravi Rajbhar | New |  | - | 30-08-2021 10:46:19 | Ravi Rajbhar | New |  | - |
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| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-08-2023 11:34:18</td><td>DilshadKhan</td><td>In screen cameras not changing issu in 2+2 4+1 cabal 2 mtr and 2 rc pin work pending</td></tr><tr><td>01-08-2023 10:50:00</td><td>Siddhesh Chavan</td><td>2 camera no video issue resoved back side camera DC change and camera working ok and security cabin camera video on off issue resoved and 7th floor reception intrcom issue resolved cantion side recontion</td></tr></tbody></table>                                    |   |   |   |             | Date Time | Technician Name | Remark | 08-08-2023 11:34:18 | DilshadKhan | In screen cameras not changing issu in 2+2 4+1 cabal 2 mtr and 2 rc pin work pending | 01-08-2023 10:50:00 | Siddhesh Chavan | 2 camera no video issue resoved back side camera DC change and camera working ok and security cabin camera video on off issue resoved and 7th floor reception intrcom issue resolved cantion side recontion |   |                     |              |     |  |   |                     |              |     |  |   |
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