Vallabh Enterprises

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Service Status Details : VE2754 Low **Priority** : **Created By :** Admin - Apurva Vajaria Complaint 9819662812 Mob. No. : Technician Ravi Rajbhar **Technician Mobile :** 8080922965 Name : Complain 01-03-2021 01:17:14 **Ticket Type :** Date & Time : **Vendor Details :** Bellavista Customer's Mobile 9819662812 Jivan Patil Company Name : Name/Client Building Name : Address : Mumbai,,,, Maharashtra **AMC Details :** 31-08-2021 12:00:00 Expiry Date : Type : Non-Comprehensive **Product Name** Ppm **Complain**: intercom complain cctv and intercom ppm **Technician** intercom issue of flat no 1302, 1304,,1601 issue solved 1502,1001 cable issue lift and security cabin instrument issue Bella Vista Recording Jan 22nd March 1 47 days dvr no1 4 tb hhd **Comment**: normal Jan 14 1 March 43 days dvr 2 4tb HDD normal Jan 15 1 March 45 days 2tb HDD normal requirement of female connector for DVR for pendrive .for three DVR ppm done Complain Desktop - Apurva Vajaria **Operator** : **Remark** : intercom issue of flat no 1302, 1304,,1601 issue solved 1502,1001 cable issue lift and security cabin instrument issue Bella Vista Recording Jan 22nd March 1 47 days dvr no1 4 tb hhd normal Jan 14 1 March 43 days dvr 2 4tb HDD normal Jan 15 1 March 45 days 2tb HDD normal requirement of female connector for DVR for pendrive .for three DVR ppm done **Status History** Technician **Date Time** Status Remark Sign Name 01-03-2021 Ravi Rajbhar intercom issue of flat no 1302. Completed 1304,,1601 issue solved 1502,1001 03:52:55 cable issue lift and security cabin instrument issue Bella Vista Recording Jan _ 22nd March 1 _ 47 days dvr no1 4 tb hhd normal Jan 14 _ 1 March _ 43 days dvr 2 4tb HDD normal Jan _ 15 _ 1 March 45 days 2tb HDD normal requirement of female connector for DVR for pendrive .for three DVR ppm done 01-03-2021 Ravi Rajbhar New 01:17:32 01-03-2021 Ravi Rajbhar New 01:17:14

Previous Complain History :	Date Time	Technician Name	Remark
	08-08-2023 11:34:18	DilshadKhan	In screen cameras not changing issu in 2+2 4+1 cabal 2 mtr and 2 rc pin work pending
	01-08-2023 10:50:00	Siddhesh Chavan	2 camera no video issue resoved back side camera DC change and camera working ok and security cabin camera video on off issue resoved and 7th floor reception intrcom issue resolved cantion side recontion