

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE14823</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                           |                                                                  |                                                                                       |             |           |                 |        |                     |                  |                                                                                                                                                                                                                           |                     |                  |                                                                   |                                                                                       |                     |                |     |  |   |
|-----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|------------------|-------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                           |                                                                  |                                                                                       |             |           |                 |        |                     |                  |                                                                                                                                                                                                                           |                     |                  |                                                                   |                                                                                       |                     |                |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                           |                                                                  |                                                                                       |             |           |                 |        |                     |                  |                                                                                                                                                                                                                           |                     |                  |                                                                   |                                                                                       |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9819662812                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                           |                                                                  |                                                                                       |             |           |                 |        |                     |                  |                                                                                                                                                                                                                           |                     |                  |                                                                   |                                                                                       |                     |                |     |  |   |
| <b>Technician Name :</b>                | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                           | <b>Technician Mobile :</b>                                       | 8898885764                                                                            |             |           |                 |        |                     |                  |                                                                                                                                                                                                                           |                     |                  |                                                                   |                                                                                       |                     |                |     |  |   |
| <b>Ticket Type :</b>                    | AMC visiting                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date &amp; Time :</b>                                                                                                                                                                                                  | 27-05-2025 11:03:42                                              |                                                                                       |             |           |                 |        |                     |                  |                                                                                                                                                                                                                           |                     |                  |                                                                   |                                                                                       |                     |                |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                           |                                                                  |                                                                                       |             |           |                 |        |                     |                  |                                                                                                                                                                                                                           |                     |                  |                                                                   |                                                                                       |                     |                |     |  |   |
| Company Name/Client Name :              | Bellavista Building                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Customer's Mobile :                                                                                                                                                                                                       | 9819662812                                                       | Name :                                                                                | Jivan Patil |           |                 |        |                     |                  |                                                                                                                                                                                                                           |                     |                  |                                                                   |                                                                                       |                     |                |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                           |                                                                  |                                                                                       |             |           |                 |        |                     |                  |                                                                                                                                                                                                                           |                     |                  |                                                                   |                                                                                       |                     |                |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                           |                                                                  |                                                                                       |             |           |                 |        |                     |                  |                                                                                                                                                                                                                           |                     |                  |                                                                   |                                                                                       |                     |                |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                           |                                                                  |                                                                                       |             |           |                 |        |                     |                  |                                                                                                                                                                                                                           |                     |                  |                                                                   |                                                                                       |                     |                |     |  |   |
| Expiry Date :                           | 31-08-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                           | Type :                                                           | Non-Comprehensive                                                                     |             |           |                 |        |                     |                  |                                                                                                                                                                                                                           |                     |                  |                                                                   |                                                                                       |                     |                |     |  |   |
| <b>Product Name :</b>                   | Ppm                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                           |                                                                  |                                                                                       |             |           |                 |        |                     |                  |                                                                                                                                                                                                                           |                     |                  |                                                                   |                                                                                       |                     |                |     |  |   |
| <b>Complain :</b>                       | CCTV/Intercom PPM need to do                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                           |                                                                  |                                                                                       |             |           |                 |        |                     |                  |                                                                                                                                                                                                                           |                     |                  |                                                                   |                                                                                       |                     |                |     |  |   |
| <b>Technician Comment :</b>             | Ppm done camera working okk 2nos dvr wireless mouse not working.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                           |                                                                  |                                                                                       |             |           |                 |        |                     |                  |                                                                                                                                                                                                                           |                     |                  |                                                                   |                                                                                       |                     |                |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                           |                                                                  |                                                                                       |             |           |                 |        |                     |                  |                                                                                                                                                                                                                           |                     |                  |                                                                   |                                                                                       |                     |                |     |  |   |
| <b>Remark :</b>                         | Ppm done camera working okk 2nos dvr wireless mouse not working.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                           |                                                                  |                                                                                       |             |           |                 |        |                     |                  |                                                                                                                                                                                                                           |                     |                  |                                                                   |                                                                                       |                     |                |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-05-2025 01:33:13</td><td>Neeraj Chauhan</td><td>Completed</td><td>Ppm done camera working okk 2nos dvr wireless mouse not working.</td><td></td></tr><tr><td>27-05-2025 11:04:14</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                  |                                                                                                                                                                                                                           |                                                                  |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign             | 27-05-2025 01:33:13                                                                                                                                                                                                       | Neeraj Chauhan      | Completed        | Ppm done camera working okk 2nos dvr wireless mouse not working.  |  | 27-05-2025 11:04:14 | Neeraj Chauhan | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Status                                                                                                                                                                                                                    | Remark                                                           | Sign                                                                                  |             |           |                 |        |                     |                  |                                                                                                                                                                                                                           |                     |                  |                                                                   |                                                                                       |                     |                |     |  |   |
| 27-05-2025 01:33:13                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Completed                                                                                                                                                                                                                 | Ppm done camera working okk 2nos dvr wireless mouse not working. |  |             |           |                 |        |                     |                  |                                                                                                                                                                                                                           |                     |                  |                                                                   |                                                                                       |                     |                |     |  |   |
| 27-05-2025 11:04:14                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | New                                                                                                                                                                                                                       |                                                                  | -                                                                                     |             |           |                 |        |                     |                  |                                                                                                                                                                                                                           |                     |                  |                                                                   |                                                                                       |                     |                |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>16-06-2025 11:35:49</td><td>Rahul Mhapralkar</td><td>1)Flat No-1904 Intercom not working - Done(Keypad issue)<br/>2)Flat No-903 (cable Ok but not able to call Voltage sowing low as per rahul) &amp; 904 intercom cabling done duct to flat (Cabling not done proper as per rahul)</td></tr><tr><td>11-06-2025 01:35:08</td><td>Rahul Mhapralkar</td><td>1102 complaint resolved, 904 cable not found,903 cable not found.</td></tr></tbody></table> |                                                                                                                                                                                                                           |                                                                  |                                                                                       |             | Date Time | Technician Name | Remark | 16-06-2025 11:35:49 | Rahul Mhapralkar | 1)Flat No-1904 Intercom not working - Done(Keypad issue)<br>2)Flat No-903 (cable Ok but not able to call Voltage sowing low as per rahul) & 904 intercom cabling done duct to flat (Cabling not done proper as per rahul) | 11-06-2025 01:35:08 | Rahul Mhapralkar | 1102 complaint resolved, 904 cable not found,903 cable not found. |                                                                                       |                     |                |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Remark                                                                                                                                                                                                                    |                                                                  |                                                                                       |             |           |                 |        |                     |                  |                                                                                                                                                                                                                           |                     |                  |                                                                   |                                                                                       |                     |                |     |  |   |
| 16-06-2025 11:35:49                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 1)Flat No-1904 Intercom not working - Done(Keypad issue)<br>2)Flat No-903 (cable Ok but not able to call Voltage sowing low as per rahul) & 904 intercom cabling done duct to flat (Cabling not done proper as per rahul) |                                                                  |                                                                                       |             |           |                 |        |                     |                  |                                                                                                                                                                                                                           |                     |                  |                                                                   |                                                                                       |                     |                |     |  |   |
| 11-06-2025 01:35:08                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 1102 complaint resolved, 904 cable not found,903 cable not found.                                                                                                                                                         |                                                                  |                                                                                       |             |           |                 |        |                     |                  |                                                                                                                                                                                                                           |                     |                  |                                                                   |                                                                                       |                     |                |     |  |   |