







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE14261																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9819662812																													
Technician Name :	Yogesh Desai		Technician Mobile :	8080922963																										
Ticket Type :	Complain	Date & Time :	11-03-2025 12:05:50																											
Vendor Details :																														
Company Name/Client Name :	Bellavista Building	Customer's Mobile :	9819662812	Name :	Jivan Patil																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	31-08-2021 12:00:00		Type :	Non-Comprehensive																										
Product Name :	CCTV																													
Complain :	some recording issue																													
Technician Comment :	New 4th hard disk has been installed and working properly with recording . Faulty hard disk given to client Intercom issue of 1404 has been solved 1402 phone issue line ok 1001 also line ok																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	New 4th hard disk has been installed and working properly with recording . Faulty hard disk given to client Intercom issue of 1404 has been solved 1402 phone issue line ok 1001 also line ok																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-03-2025 10:36:15</td><td>YogeshDesai</td><td>Completed</td><td>New 4th hard disk has been installed and working properly with recording . Faulty hard disk given to client Intercom issue of 1404 has been solved 1402 phone issue line ok 1001 also line ok</td><td></td></tr><tr><td>19-03-2025 07:27:42</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>11-03-2025 04:27:31</td><td>YogeshDesai</td><td>Work Pending</td><td>4 TB HDD NOT WORKING NID DO CHANGE</td><td></td></tr><tr><td>11-03-2025 04:21:36</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	20-03-2025 10:36:15	YogeshDesai	Completed	New 4th hard disk has been installed and working properly with recording . Faulty hard disk given to client Intercom issue of 1404 has been solved 1402 phone issue line ok 1001 also line ok		19-03-2025 07:27:42	YogeshDesai	New		-	11-03-2025 04:27:31	YogeshDesai	Work Pending	4 TB HDD NOT WORKING NID DO CHANGE		11-03-2025 04:21:36	YogeshDesai	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	02-04-2025 01:07:35	ChandanYadav	07.04.2025 - Chandan visited and Security cabin intercom and camera not working
	17-02-2025 11:06:31	Ravi Rajbhar	Intercom 1602 ,1802 ,1303, 1304, 1004 issue resolved and ok working done all ok working Infrom to client