




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE13907																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9819662812																			
Technician Name :	Rahul Mhapralkar		Technician Mobile :	9168762949																
Ticket Type :	Complain	Date & Time :	23-01-2025 12:19:26																	
Vendor Details :																				
Company Name/Client Name :	Bellavista Building	Customer's Mobile :	9819662812	Name :	Jivan Patil															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	31-08-2021 12:00:00		Type :	Non-Comprehensive																
Product Name :	CCTV																			
Complain :	some recording need to show																			
Technician Comment :	Recording check done and download , 3 parking cameras offline, 1802/ 1304 intercom issue NVR 8ch Bullet camera 4 nos HDD 4 TB																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	Recording check done and download , 3 parking cameras offline, 1802/ 1304 intercom issue NVR 8ch Bullet camera 4 nos HDD 4 TB																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-01-2025 01:02:40</td><td>Rahul Mhapralkar</td><td>Work Pending</td><td>Recording check done and download , 3 parking cameras offline, 1802/ 1304 intercom issue NVR 8ch Bullet camera 4 nos HDD 4 TB</td><td></td></tr><tr><td>24-01-2025 10:46:13</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	24-01-2025 01:02:40	Rahul Mhapralkar	Work Pending	Recording check done and download , 3 parking cameras offline, 1802/ 1304 intercom issue NVR 8ch Bullet camera 4 nos HDD 4 TB		24-01-2025 10:46:13	Rahul Mhapralkar	New		-
Date Time	Technician Name	Status	Remark	Sign																
24-01-2025 01:02:40	Rahul Mhapralkar	Work Pending	Recording check done and download , 3 parking cameras offline, 1802/ 1304 intercom issue NVR 8ch Bullet camera 4 nos HDD 4 TB																	
24-01-2025 10:46:13	Rahul Mhapralkar	New		-																
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>02-04-2025 01:07:35</td><td>ChandanYadav</td><td>07.04.2025 - Chandan visited and Security cabin intercom and camera not working</td></tr><tr><td>11-03-2025 12:05:50</td><td>YogeshDesai</td><td>New 4th hard disk has been installed and working properly with recording . Faulty hard disk given to client Intercom issue of 1404 has been solved 1402 phone issue line ok 1001 also line ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	02-04-2025 01:07:35	ChandanYadav	07.04.2025 - Chandan visited and Security cabin intercom and camera not working	11-03-2025 12:05:50	YogeshDesai	New 4th hard disk has been installed and working properly with recording . Faulty hard disk given to client Intercom issue of 1404 has been solved 1402 phone issue line ok 1001 also line ok						
Date Time	Technician Name	Remark																		
02-04-2025 01:07:35	ChandanYadav	07.04.2025 - Chandan visited and Security cabin intercom and camera not working																		
11-03-2025 12:05:50	YogeshDesai	New 4th hard disk has been installed and working properly with recording . Faulty hard disk given to client Intercom issue of 1404 has been solved 1402 phone issue line ok 1001 also line ok																		