


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11799					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9819662812				
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965	
Ticket Type :	Complain	Date & Time :	01-06-2024 12:58:17		
Vendor Details :					
Company Name/Client Name :	Bellavista Building	Customer's Mobile :	9819662812	Name :	Jivan Patil
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	31-08-2021 12:00:00		Type :	Non-Comprehensive	
Product Name :	CCTV				
Complain :	1)Video call not able to operate security 2)Access device sometime getting hang 3)Only motion recording is going				
Technician Comment :	1 - video phone only one to one working already only not lobby flat calling 2- dvr 3 motin recoding going in dvr then change continues recoding all cmaea ok 3- parking area dvr mouse issue resolved bcz mouse battery issue then change battery and ok working done 4- main door access divice log full it is divice hung then all logs divice delete confrim to archana mdm and divice ok working properly and 1001 flat cable show to duct to flat				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	1 - video phone only one to one working already only not lobby flat calling 2- dvr 3 motin recoding going in dvr then change continues recoding all cmaea ok 3- parking area dvr mouse issue resolved bcz mouse battery issue then change battery and ok working done 4- main door access divice log full it is divice hung then all logs divice delete confrim to archana mdm and divice ok working properly and 1001 flat cable show to duct to flat				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	05-06-2024 02:30:22	Ravi Rajbhar	Completed	1 - video phone only one to one working already only not lobby flat calling 2- dvr 3 motin recoding going in dvr then change continues recoding all cmaea ok 3- parking area dvr mouse issue resolved bcz mouse battery issue then change battery and ok working done 4- main door access divice log full it is divice hung then all logs divice delete confrim to archana mdm and divice ok working properly and 1001 flat cable show to duct to flat	
	05-06-2024 10:52:11	Ravi Rajbhar	New		-
	03-06-2024 01:07:01	Ravi Rajbhar	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	21-05-2024 10:47:45	PrashantSaroj	1..3 DVR PPM done and all camera clean 2.. all VDP working 3.. all intercom working 4.. 2 camera angle setting done		
	09-05-2024 10:42:08	Atique Salmani	There is back side parking camera off long time cable disconnect need new cabling camera n dvr and security cabin camera issue resolved all ready clear .		