Vallabh Enterprises

Service Status Details : VE10317					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9819662812				
Technician Name :	Atique Salmani		**Technician Mobile :**	8080922984	
Ticket Type :	Complain	**Date & Time :**	19-12-2023 12:06:07		
Vendor Details :					
Company Name/Client Name :	Bellavista Building	Customer's Mobile :	9819662812	Name :	Jivan Patil
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	31-08-2021 12:00:00		Type :	Non-Comprehensive	
Product Name :	Access				
Complain :	flat no. 901 intercom issue and Biometric device hang issue				
Technician Comment :	Main door access biomatric device was hang so manually reset and working ok also check by swipes cards And 901 intercom from phone to rezerbox was direct so new cable used and rozer box given by client so now line working ok 1402 didn't allow .				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Main door access biomatric device was hang so manually reset and working ok also check by swipes cards And 901 intercom from phone to rezerbox was direct so new cable used and rozer box given by client so now line working ok 1402 didn't allow .				

Status History :

Date Time	Technician Name	Status	Remark	Sign
20-12-2023 04:29:36	Atique Salmani	Completed	Main door access biomatric device was hang so manually reset and working ok also check by swipes cards And 901 intercom from phone to rezerbox was direct so new cable used and rozer box given by client so now line working ok 1402 didn't allow .	
20-12-2023 10:17:53	Atique Salmani	New		-

Previous Complain History :

Date Time	Technician Name	Remark
12-12-2023 02:25:32	MayurYadav	
11-12-2023 02:21:31	Ravi Rajbhar	all flat intercom ok working done check our side properly