




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE7134</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9930917198																			
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																
<b>Ticket Type :</b>	Call Basis	<b>Date &amp; Time :</b>	19-12-2022 02:14:59																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	Jitu Sir Charkop	Customer's Mobile :	9930917198	Name :	Jitu Sir															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	hdd from client side need to install and cash need to collect 750/-																			
<b>Technician Comment :</b>	New hdd formatted and installation done Also online done on hik connect User .jethwarajesh2001@gmail.com Password:admin@123 And 2 cellphone add working ok. Also crimping done boath end. And also changed new box on terrace inlan por iss or firmware issue need to send dvr in service center when client returns from home town. Payment received 750/																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
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<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-12-2022 05:06:52</td><td>Atique Salmani</td><td>Client Side</td><td>New hdd formatted and installation done Also online done on hik connect User .jethwarajesh2001@gmail.com Password:admin@123 And 2 cellphone add working ok. Also crimping done boath end. And also changed new box on terrace inlan por iss or firmware issue need to send dvr in service center when client returns from home town. Payment received 750/</td><td></td></tr><tr><td>19-12-2022 02:15:07</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	19-12-2022 05:06:52	Atique Salmani	Client Side	New hdd formatted and installation done Also online done on hik connect User .jethwarajesh2001@gmail.com Password:admin@123 And 2 cellphone add working ok. Also crimping done boath end. And also changed new box on terrace inlan por iss or firmware issue need to send dvr in service center when client returns from home town. Payment received 750/		19-12-2022 02:15:07	Atique Salmani	New		-
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19-12-2022 02:15:07	Atique Salmani	New		-																

Previous Complain History :			
	Date Time	Technician Name	Remark
	19-12-2022 10:26:10	Atique Salmani	Ther is issue in hdd so client need qouute for ne w hdd .
	28-06-2022 06:48:10	Ravi Rajbhar	4 ch hikvision dvr install and ok working done two camera ok and 550 visiting charge collat online pending client side