


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6532					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9769755007				
Technician Name :	Sonu Kumar			Technician Mobile :	8454016444
Ticket Type :	Complain	Date & Time :	08-10-2022 10:59:55		
Vendor Details :					
Company Name/Client Name :	Rahul ICSE Nalasopara(International)	Customer's Mobile :	9769755007	Name :	Jitu Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	Need to check 5 DVR No recording issue and each dvr 4-5 cameras off				
Technician Comment :	1 .Ground floor dvr.total 12camera conected time and date issue not recording time and set recording start 2.1st floor dvr.total 15 camera conected time and date ok recording ok camera no 7off and internet cable joint online offline Dvr 3. 2nd floor dvr.time and date issue not recording time and date set recording start and 4 camera off 4. 3rd floor dvr. date and time ok recording ok 2camera off				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	1 .Ground floor dvr.total 12camera conected time and date issue not recording time and set recording start 2.1st floor dvr.total 15 camera conected time and date ok recording ok camera no 7off and internet cable joint online offline Dvr 3. 2nd floor dvr.time and date issue not recording time and date set recording start and 4 camera off 4. 3rd floor dvr. date and time ok recording ok 2camera off				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	08-10-2022 06:36:32	Sonu Kumar	Completed	1 .Ground floor dvr.total 12camera conected time and date issue not recording time and set recording start 2.1st floor dvr.total 15 camera conected time and date ok recording ok camera no 7off and internet cable joint online offline Dvr 3. 2nd floor dvr.time and date issue not recording time and date set recording start and 4 camera off 4. 3rd floor dvr. date and time ok recording ok 2camera off	
	08-10-2022 11:00:17	Sonu Kumar	New		-
	08-10-2022 10:59:55	Sonu Kumar	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	01-11-2022 10:29:57	PravinJagade			
	02-08-2022 12:42:46	Ravi Rajbhar	2*18 epbax system install and ok working done ground floor Rohini madam ex .no. 202 prabhu sir ex. no. 201 admin room ex. no. 203 principal madam ex. no. 204 floor work pending bcz not install socket and floor cable missing room to epbax system		