Vallabh Enterprises

Regd. Office : 401, shanti kutir, shivaji road, near thakur international school, kandivali(west) mumbai - 400067 Support : | W : www.vallabhenterprises.com E : vallabhsecure@yahoo.co.in

Service Status Details : VE10101 **Priority** : Low **Created By :** Admin - Apurva Vajaria Complaint 9769755007 Mob. No. : **Technician** Technician 7262044153 Pravin Jagade Name : Mobile : Complain Date & Time : 23-11-2023 12:13:04 **Ticket Type : Vendor Details :** 9769755007 Company Rahul ICSE Customer's Name : Jitu Sir Name/Client Nalasopara(International) Mobile : Name : Address : Mumbai,,,, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** CCTV 1st floor cameras all cameras blur issue **Complain**: 1 floor 8 connector power supply install working done.all camera working done Technician **Comment**: Complain Desktop - Apurva Vajaria **Operator** : **Remark** : 1 floor 8 connector power supply install working done.all camera working done **Status History : Date Time Technician Name** Status Remark Sign 18-12-2023 PravinJagade Closed 02:24:02 15-12-2023 1 floor 8 connector power PravinJagade Completed 05:10:36 supply install working done.all camera working done 14-12-2023 Completed PravinJagade 11:00:40 07-12-2023 PravinJagade New 10:24:40 30-11-2023 PravinJagade Work Pending Some cameras lens need to clean and in 3rd floor Physics 04:02:49 lab is not showing..kindly send ur concern team tomorrow as we had Exam in Monday.. 30-11-2023 PravinJagade New 10:28:27

| Previous Complain | mplain | Technician Name | Remark |
|----------------------|------------------------|-----------------|---|
| History : | | PravinJagade | Pravin and rupesh visited the site and changed the supply and 4ch supply collect |
| | 25-11-2023 11:42:58 | Ravi Rajbhar | 3rd floor phyisic lab camera issue resolved and ok working done 3rd floor dvr port no. 6 faulty one camera disconnect store room confirm to 2nd floor all cmaera cleen lens and 3r floor all camera cleen lens 1st floor one power supply issue 8 ch one power supply change 1 st floor 3rd floor one camera no video issue resolved 6A |