







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE8503 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|---|--|---|-----------|-----------|-----------------|--------|---------------------|--------------|---------------------|---------------------|------------|---|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----------------|---|---|---------------------|--------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9821051766 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Ishwar Meena | | Technician Mobile : | 9165341500 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 05-06-2023 04:25:23 | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | V. N. Associates-Home | Customer's Mobile : | 9821051766 | Name : | Jitu Bhai | | | | | | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , 400091 , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | DVR beep sound issue | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | Dvr beep issue resolved All camera working ok. Recording ok. Time date ok. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | Dvr beep issue resolved All camera working ok. Recording ok. Time date ok. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-06-2023 12:47:33</td><td>Ishwar Meena</td><td>Completed</td><td>Dvr beep issue resolved All camera working ok. Recording ok. Time date ok.</td><td></td></tr><tr><td>08-06-2023 10:45:34</td><td>Ishwar Meena</td><td>New</td><td></td><td>-</td></tr><tr><td>05-06-2023 05:31:53</td><td>Ishwar Meena</td><td>Awaiting Spares</td><td>NVR with adaptor and hddd collect for service centre.</td><td></td></tr><tr><td>05-06-2023 04:25:30</td><td>Ishwar Meena</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 08-06-2023 12:47:33 | Ishwar Meena | Completed | Dvr beep issue resolved All camera working ok. Recording ok. Time date ok. |  | 08-06-2023 10:45:34 | Ishwar Meena | New | | - | 05-06-2023 05:31:53 | Ishwar Meena | Awaiting Spares | NVR with adaptor and hddd collect for service centre. |  | 05-06-2023 04:25:30 | Ishwar Meena | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-06-2023 11:36:37</td><td>Ravi Rajbhar</td><td></td></tr><tr><td>19-04-2023 10:23:37</td><td>Sonu Kumar</td><td>Changed also NVR adaptor same issue After formate it's work 15 20 mnts and then showing no disk also coming noice from hdd Hdd need to changed.</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 10-06-2023 11:36:37 | Ravi Rajbhar | | 19-04-2023 10:23:37 | Sonu Kumar | Changed also NVR adaptor same issue After formate it's work 15 20 mnts and then showing no disk also coming noice from hdd Hdd need to changed. | | | | | | | | | | | | | | | | |
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