

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE2768</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                            |                             |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|-----------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|--------------|---------------------|---------------------|--------------|----------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                            |                             |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                            |                             |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9821051766                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                            |                             |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                            | <b>Technician Mobile :</b>  | 8898885764                                                                            |           |           |                 |        |                     |              |                     |                     |              |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>Date &amp; Time :</b>                                                   | 02-03-2021 05:58:31         |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                            |                             |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Company Name/Client Name :             | V. N. Associates-Home                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Customer's Mobile :                                                        | 9821051766                  | Name :                                                                                | Jitu Bhai |           |                 |        |                     |              |                     |                     |              |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                            |                             |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , 400091 , Maharashtra      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                            |                             |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                            |                             |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                            | Type :                      |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                            |                             |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | shift 1 camera                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                            |                             |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | one camera shift working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                            |                             |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                            |                             |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | one camera shift working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                            |                             |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-03-2021 08:04:33</td><td>Neeraj Chauhan</td><td>Completed</td><td>one camera shift working ok</td><td></td></tr><tr><td>02-03-2021 06:00:39</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr><tr><td>02-03-2021 05:58:31</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                            |                             |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign         | 02-03-2021 08:04:33 | Neeraj Chauhan      | Completed    | one camera shift working ok                                                |  | 02-03-2021 06:00:39 | Neeraj Chauhan | New |  | - | 02-03-2021 05:58:31 | Neeraj Chauhan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Status                                                                     | Remark                      | Sign                                                                                  |           |           |                 |        |                     |              |                     |                     |              |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 02-03-2021 08:04:33                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Completed                                                                  | one camera shift working ok |  |           |           |                 |        |                     |              |                     |                     |              |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 02-03-2021 06:00:39                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                                                        |                             | -                                                                                     |           |           |                 |        |                     |              |                     |                     |              |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 02-03-2021 05:58:31                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                                                        |                             | -                                                                                     |           |           |                 |        |                     |              |                     |                     |              |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-06-2023 11:36:37</td><td>Ravi Rajbhar</td><td></td></tr><tr><td>05-06-2023 04:25:23</td><td>Ishwar Meena</td><td>Dvr beep issue resolved All camera working ok. Recording ok. Time date ok.</td></tr></tbody></table>                                                                                                                                                                                                                   |                                                                            |                             |                                                                                       |           | Date Time | Technician Name | Remark | 10-06-2023 11:36:37 | Ravi Rajbhar |                     | 05-06-2023 04:25:23 | Ishwar Meena | Dvr beep issue resolved All camera working ok. Recording ok. Time date ok. |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Remark                                                                     |                             |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 10-06-2023 11:36:37                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                            |                             |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 05-06-2023 04:25:23                    | Ishwar Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Dvr beep issue resolved All camera working ok. Recording ok. Time date ok. |                             |                                                                                       |           |           |                 |        |                     |              |                     |                     |              |                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |