

# Shubham Infotech

**Regd. Office :** Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai  
**Support :** | **W :**  
**E :** info@shubhaminfo.com

| <b>Service Status Details : SI244</b>                                                        |                                                                                                                                                                                                                                                                                                                                   |                          |                            |            |            |           |                 |        |                     |               |                     |                     |               |  |   |                     |                |     |  |   |
|----------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|----------------------------|------------|------------|-----------|-----------------|--------|---------------------|---------------|---------------------|---------------------|---------------|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                                                                            | Low                                                                                                                                                                                                                                                                                                                               |                          |                            |            |            |           |                 |        |                     |               |                     |                     |               |  |   |                     |                |     |  |   |
| <b>Created By :</b>                                                                          | Admin - Shubham Infotech                                                                                                                                                                                                                                                                                                          |                          |                            |            |            |           |                 |        |                     |               |                     |                     |               |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>                                                                  |                                                                                                                                                                                                                                                                                                                                   |                          |                            |            |            |           |                 |        |                     |               |                     |                     |               |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>                                                                     | Aarti Infotech                                                                                                                                                                                                                                                                                                                    |                          | <b>Technician Mobile :</b> | 9920433449 |            |           |                 |        |                     |               |                     |                     |               |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                                                                         | Complain                                                                                                                                                                                                                                                                                                                          | <b>Date &amp; Time :</b> | 23-01-2020 12:26:21        |            |            |           |                 |        |                     |               |                     |                     |               |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                                                                      |                                                                                                                                                                                                                                                                                                                                   |                          |                            |            |            |           |                 |        |                     |               |                     |                     |               |  |   |                     |                |     |  |   |
| Company Name/Client Name :                                                                   | University Store Department (SNDT)                                                                                                                                                                                                                                                                                                | Customer's Mobile :      |                            | Name :     | Jitesh Sir |           |                 |        |                     |               |                     |                     |               |  |   |                     |                |     |  |   |
| <b>Address :</b>                                                                             |                                                                                                                                                                                                                                                                                                                                   |                          |                            |            |            |           |                 |        |                     |               |                     |                     |               |  |   |                     |                |     |  |   |
| Mumbai , New Marine Lines, Marine Lines, Mumbai, Maharashtra, India , , 400020 , Maharashtra |                                                                                                                                                                                                                                                                                                                                   |                          |                            |            |            |           |                 |        |                     |               |                     |                     |               |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                                                                         |                                                                                                                                                                                                                                                                                                                                   |                          |                            |            |            |           |                 |        |                     |               |                     |                     |               |  |   |                     |                |     |  |   |
| <b>Expiry Date :</b>                                                                         | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                               |                          | <b>Type :</b>              |            |            |           |                 |        |                     |               |                     |                     |               |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                                                                        | Printers                                                                                                                                                                                                                                                                                                                          |                          |                            |            |            |           |                 |        |                     |               |                     |                     |               |  |   |                     |                |     |  |   |
| <b>Complain :</b>                                                                            | HP laserjet printer problem                                                                                                                                                                                                                                                                                                       |                          |                            |            |            |           |                 |        |                     |               |                     |                     |               |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>                                                                  |                                                                                                                                                                                                                                                                                                                                   |                          |                            |            |            |           |                 |        |                     |               |                     |                     |               |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>                                                                   | Desktop - Shubham Infotech                                                                                                                                                                                                                                                                                                        |                          |                            |            |            |           |                 |        |                     |               |                     |                     |               |  |   |                     |                |     |  |   |
| <b>Remark :</b>                                                                              | servicing don e working ok                                                                                                                                                                                                                                                                                                        |                          |                            |            |            |           |                 |        |                     |               |                     |                     |               |  |   |                     |                |     |  |   |
| <b>Status History :</b>                                                                      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>23-01-2020 12:26:36</td><td>Aarti Infotech</td><td>New</td><td></td><td>-</td></tr><tr><td>23-01-2020 12:26:22</td><td>Aarti Infotech</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                          |                            |            |            | Date Time | Technician Name | Status | Remark              | Sign          | 23-01-2020 12:26:36 | Aarti Infotech      | New           |  | - | 23-01-2020 12:26:22 | Aarti Infotech | New |  | - |
| Date Time                                                                                    | Technician Name                                                                                                                                                                                                                                                                                                                   | Status                   | Remark                     | Sign       |            |           |                 |        |                     |               |                     |                     |               |  |   |                     |                |     |  |   |
| 23-01-2020 12:26:36                                                                          | Aarti Infotech                                                                                                                                                                                                                                                                                                                    | New                      |                            | -          |            |           |                 |        |                     |               |                     |                     |               |  |   |                     |                |     |  |   |
| 23-01-2020 12:26:22                                                                          | Aarti Infotech                                                                                                                                                                                                                                                                                                                    | New                      |                            | -          |            |           |                 |        |                     |               |                     |                     |               |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>                                                           | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>09-12-2019 11:44:09</td><td>PawanAdhikari</td><td></td></tr><tr><td>09-12-2019 11:44:07</td><td>PawanAdhikari</td><td></td></tr></tbody></table>                                                                           |                          |                            |            |            | Date Time | Technician Name | Remark | 09-12-2019 11:44:09 | PawanAdhikari |                     | 09-12-2019 11:44:07 | PawanAdhikari |  |   |                     |                |     |  |   |
| Date Time                                                                                    | Technician Name                                                                                                                                                                                                                                                                                                                   | Remark                   |                            |            |            |           |                 |        |                     |               |                     |                     |               |  |   |                     |                |     |  |   |
| 09-12-2019 11:44:09                                                                          | PawanAdhikari                                                                                                                                                                                                                                                                                                                     |                          |                            |            |            |           |                 |        |                     |               |                     |                     |               |  |   |                     |                |     |  |   |
| 09-12-2019 11:44:07                                                                          | PawanAdhikari                                                                                                                                                                                                                                                                                                                     |                          |                            |            |            |           |                 |        |                     |               |                     |                     |               |  |   |                     |                |     |  |   |