










Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10398																																													
Priority :	Low																																												
Created By :	Admin - Apurva Vajaria																																												
Complaint Mob. No. :	9920874044																																												
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444																																									
Ticket Type :	Complain	Date & Time :	28-12-2023 10:48:42																																										
Vendor Details :																																													
Company Name/Client Name :	Rashmi Drashtant Bldg B Wing	Customer's Mobile :	9920874044	Name :	Jitendra Sir																																								
Address :																																													
Mumbai , , , , Maharashtra																																													
AMC Details :																																													
Expiry Date :	01-01-1970 05:30:00		Type :																																										
Product Name :	CCTV																																												
Complain :	Again On TV not able to see the cameras																																												
Technician Comment :	10 MTR VGA cable done all camera working ok																																												
Complain Operator :	Desktop - Apurva Vajaria																																												
Remark :	10 MTR VGA cable done all camera working ok																																												
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-01-2024 02:36:56</td><td>Sonu Kumar</td><td>Completed</td><td>10 MTR VGA cable done all camera working ok</td><td></td></tr><tr><td>03-01-2024 10:55:34</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>30-12-2023 02:44:59</td><td>Sonu Kumar</td><td>Work Pending</td><td>TV off issue DVR working OK and need to install VGA cable ya HDMI and 7 MTR cat 6 cable install Hai</td><td></td></tr><tr><td>30-12-2023 10:49:56</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>29-12-2023 11:45:30</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>28-12-2023 01:23:29</td><td>Sonu Kumar</td><td>Work Pending</td><td>tv viewing issue resolved and dvr seting change resolution 720/60HZ again issue then same need to change cable HDMI 10 METER</td><td></td></tr><tr><td>28-12-2023 10:48:53</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	03-01-2024 02:36:56	Sonu Kumar	Completed	10 MTR VGA cable done all camera working ok		03-01-2024 10:55:34	Sonu Kumar	New		-	30-12-2023 02:44:59	Sonu Kumar	Work Pending	TV off issue DVR working OK and need to install VGA cable ya HDMI and 7 MTR cat 6 cable install Hai		30-12-2023 10:49:56	Sonu Kumar	New		-	29-12-2023 11:45:30	Sonu Kumar	New		-	28-12-2023 01:23:29	Sonu Kumar	Work Pending	tv viewing issue resolved and dvr seting change resolution 720/60HZ again issue then same need to change cable HDMI 10 METER		28-12-2023 10:48:53	Sonu Kumar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	23-12-2023 06:11:40	Ravi Rajbhar	tv viewing issue resolved and ok working done
	27-11-2023 12:41:18	Siddhesh Chavan	ground floor one camera issue resoved DVR side BNC discount reconct BNC and all camera working OK TV view done