







Vallabh Enterprises

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Service Status Details : VE528																																								
Priority :	Low																																							
Created By :	Admin - Apurva Vajaria																																							
Complaint Mob. No. :	9324606050																																							
Technician Name :	Mahindra Prajapati		Technician Mobile :	8080922975																																				
Ticket Type :	Complain	Date & Time :	17-10-2019 12:03:58																																					
Vendor Details :																																								
Company Name/Client Name :	New Orchid Plaza	Customer's Mobile :	9324606050	Name :	Jinal																																			
Address :																																								
Mumbai , , , , Maharashtra																																								
AMC Details :																																								
Expiry Date :	01-01-1970 05:30:00		Type :																																					
Product Name :	CCTV																																							
Complain :	cctv issue																																							
Technician Comment :	5 camera problem is solved and 10 metre 4+1 cable using short cable and 5 bnc																																							
Complain Operator :	Desktop - Apurva Vajaria																																							
Remark :	5 camera problem is solved and 10 metre 4+1 cable using short cable and 5 bnc																																							
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-10-2019 04:52:45</td><td>MahindraPrajapati</td><td>Completed</td><td>5 camera problem is solved and 10 metre 4+1 cable using short cable and 5 bnc</td><td></td></tr><tr><td>22-10-2019 04:48:05</td><td>MahindraPrajapati</td><td>In Progress</td><td></td><td>-</td></tr><tr><td>22-10-2019 04:46:04</td><td>MahindraPrajapati</td><td>New</td><td></td><td>-</td></tr><tr><td>18-10-2019 01:17:51</td><td>MahindraPrajapati</td><td>Client Side</td><td>all 7 cable break to 3rd floor</td><td></td></tr><tr><td>17-10-2019 12:04:11</td><td>MahindraPrajapati</td><td>New</td><td></td><td>-</td></tr><tr><td>17-10-2019 12:03:59</td><td>MahindraPrajapati</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	22-10-2019 04:52:45	MahindraPrajapati	Completed	5 camera problem is solved and 10 metre 4+1 cable using short cable and 5 bnc		22-10-2019 04:48:05	MahindraPrajapati	In Progress		-	22-10-2019 04:46:04	MahindraPrajapati	New		-	18-10-2019 01:17:51	MahindraPrajapati	Client Side	all 7 cable break to 3rd floor		17-10-2019 12:04:11	MahindraPrajapati	New		-	17-10-2019 12:03:59	MahindraPrajapati	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	23-09-2019 12:38:53	MahindraPrajapati	one camera installation done and 3 metre VGA news installation cabling on client approval
	21-09-2019 10:19:40	Atique Salmani	7th floor 3+1cable red cable break use green for plus n black for minus camera working and ground floor entrance camera bnce refling from camera end working ok. vha issue need to changed vga cable.