

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE7456</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                            |                                                        |                                                                                       |               |           |                 |        |                     |            |                                                                            |                     |            |                                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|--------------------------------------------------------|---------------------------------------------------------------------------------------|---------------|-----------|-----------------|--------|---------------------|------------|----------------------------------------------------------------------------|---------------------|------------|--------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                            |                                                        |                                                                                       |               |           |                 |        |                     |            |                                                                            |                     |            |                                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                            |                                                        |                                                                                       |               |           |                 |        |                     |            |                                                                            |                     |            |                                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9821783009                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                            |                                                        |                                                                                       |               |           |                 |        |                     |            |                                                                            |                     |            |                                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Name :</b>               | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                            | <b>Technician Mobile :</b>                             | 8454016444                                                                            |               |           |                 |        |                     |            |                                                                            |                     |            |                                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Date &amp; Time :</b>                                                   | 25-01-2023 11:13:56                                    |                                                                                       |               |           |                 |        |                     |            |                                                                            |                     |            |                                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                            |                                                        |                                                                                       |               |           |                 |        |                     |            |                                                                            |                     |            |                                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Company Name/Client Name :             | Jignesh Mehta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Customer's Mobile :                                                        | 9821783009                                             | Name :                                                                                | Jignesh Mehta |           |                 |        |                     |            |                                                                            |                     |            |                                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                            |                                                        |                                                                                       |               |           |                 |        |                     |            |                                                                            |                     |            |                                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                            |                                                        |                                                                                       |               |           |                 |        |                     |            |                                                                            |                     |            |                                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                            |                                                        |                                                                                       |               |           |                 |        |                     |            |                                                                            |                     |            |                                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                            | Type :                                                 |                                                                                       |               |           |                 |        |                     |            |                                                                            |                     |            |                                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                            |                                                        |                                                                                       |               |           |                 |        |                     |            |                                                                            |                     |            |                                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain :</b>                      | Cannot view online                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                            |                                                        |                                                                                       |               |           |                 |        |                     |            |                                                                            |                     |            |                                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Comment :</b>            | Mobile phone camera not view issue resolved working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                            |                                                        |                                                                                       |               |           |                 |        |                     |            |                                                                            |                     |            |                                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                            |                                                        |                                                                                       |               |           |                 |        |                     |            |                                                                            |                     |            |                                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Remark :</b>                        | Mobile phone camera not view issue resolved working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                            |                                                        |                                                                                       |               |           |                 |        |                     |            |                                                                            |                     |            |                                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-01-2023 04:12:17</td><td>Sonu Kumar</td><td>Completed</td><td>Mobile phone camera not view issue resolved working ok</td><td></td></tr><tr><td>25-01-2023 11:14:07</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>25-01-2023 11:14:03</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                            |                                                        |                                                                                       |               | Date Time | Technician Name | Status | Remark              | Sign       | 25-01-2023 04:12:17                                                        | Sonu Kumar          | Completed  | Mobile phone camera not view issue resolved working ok |  | 25-01-2023 11:14:07 | Sonu Kumar | New |  | - | 25-01-2023 11:14:03 | Sonu Kumar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Status                                                                     | Remark                                                 | Sign                                                                                  |               |           |                 |        |                     |            |                                                                            |                     |            |                                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 25-01-2023 04:12:17                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Completed                                                                  | Mobile phone camera not view issue resolved working ok |  |               |           |                 |        |                     |            |                                                                            |                     |            |                                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 25-01-2023 11:14:07                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | New                                                                        |                                                        | -                                                                                     |               |           |                 |        |                     |            |                                                                            |                     |            |                                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 25-01-2023 11:14:03                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | New                                                                        |                                                        | -                                                                                     |               |           |                 |        |                     |            |                                                                            |                     |            |                                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>14-11-2022 09:51:16</td><td>Sonu Kumar</td><td>ezviz camera all settings explain and beep sound issue resolved working ok</td></tr><tr><td>01-08-2022 02:45:27</td><td>Sonu Kumar</td><td>128 gb SanDisk memory card install</td></tr></tbody></table>                                                                                                                                                                                                    |                                                                            |                                                        |                                                                                       |               | Date Time | Technician Name | Remark | 14-11-2022 09:51:16 | Sonu Kumar | ezviz camera all settings explain and beep sound issue resolved working ok | 01-08-2022 02:45:27 | Sonu Kumar | 128 gb SanDisk memory card install                     |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Remark                                                                     |                                                        |                                                                                       |               |           |                 |        |                     |            |                                                                            |                     |            |                                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 14-11-2022 09:51:16                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | ezviz camera all settings explain and beep sound issue resolved working ok |                                                        |                                                                                       |               |           |                 |        |                     |            |                                                                            |                     |            |                                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 01-08-2022 02:45:27                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 128 gb SanDisk memory card install                                         |                                                        |                                                                                       |               |           |                 |        |                     |            |                                                                            |                     |            |                                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |