







Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE15280																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	7400084949																								
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																					
Ticket Type :	Call Basis	Date & Time :	16-07-2025 10:15:16																						
Vendor Details :																									
Company Name/Client Name :	JB Boda Dadar Site	Customer's Mobile :	7400084949	Name :	Jb Boda																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Access																								
Complain :	5th floor at reception area Biometric not working some employees. It's failing to record both IN and OUT punches																								
Technician Comment :	Biometric attendance divice issue resolved and ok working done check reader connection and divice seting with same employees card re add to divice																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	Biometric attendance divice issue resolved and ok working done check reader connection and divice seting with same employees card re add to divice																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-07-2025 12:54:27</td><td>Ravi Rajbhar</td><td>Completed</td><td>Biometric attendance divice issue resolved and ok working done check reader connection and divice seting with same employees card re add to divice</td><td></td></tr><tr><td>16-07-2025 12:54:26</td><td>Ravi Rajbhar</td><td>Completed</td><td>Biometric attendance divice issue resolved and ok working done check reader connection and divice seting with same employees card re add to divice</td><td></td></tr><tr><td>16-07-2025 10:15:22</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	16-07-2025 12:54:27	Ravi Rajbhar	Completed	Biometric attendance divice issue resolved and ok working done check reader connection and divice seting with same employees card re add to divice		16-07-2025 12:54:26	Ravi Rajbhar	Completed	Biometric attendance divice issue resolved and ok working done check reader connection and divice seting with same employees card re add to divice		16-07-2025 10:15:22	Ravi Rajbhar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-07-2025 10:41:07</td><td>Siddhesh Chavan</td><td>4th floor fire panel battery issue need to change battery</td></tr><tr><td>09-06-2025 03:33:49</td><td>Siddhesh Chavan</td><td>Somke detector = 44 Gas leak = 1 Hooter = 2 Mcp = 1 Need to change system</td></tr></tbody></table>					Date Time	Technician Name	Remark	10-07-2025 10:41:07	Siddhesh Chavan	4th floor fire panel battery issue need to change battery	09-06-2025 03:33:49	Siddhesh Chavan	Somke detector = 44 Gas leak = 1 Hooter = 2 Mcp = 1 Need to change system											
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