

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6413																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9833838795																																		
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																															
Ticket Type :	Complain	Date & Time :	21-09-2022 10:49:17																																
Vendor Details :																																			
Company Name/Client Name :	SSL Arcelia Beauty Store Kurla	Customer's Mobile :	9833838795	Name :	Jaywant Sir																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	CCTV																																		
Complain :	Ss beauty kurla entrance camera resolution need to set showing some error operational failed																																		
Technician Comment :	main front side 2 camera resolution setting done and resolution 720p and fame rate 10fps and bite rate 512 kbps and substream fame rate 10 and bit rate 198																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	main front side 2 camera resolution setting done and resolution 720p and fame rate 10fps and bite rate 512 kbps and substream fame rate 10 and bit rate 198																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-09-2022 04:57:47</td><td>Siddhesh Chavan</td><td>Completed</td><td>main front side 2 camera resolution setting done and resolution 720p and fame rate 10fps and bite rate 512 kbps and substream fame rate 10 and bit rate 198</td><td></td></tr><tr><td>22-09-2022 10:35:53</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>21-09-2022 02:58:41</td><td>Siddhesh Chavan</td><td>Work Pending</td><td>work in complete</td><td></td></tr><tr><td>21-09-2022 10:49:32</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>21-09-2022 10:49:17</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	22-09-2022 04:57:47	Siddhesh Chavan	Completed	main front side 2 camera resolution setting done and resolution 720p and fame rate 10fps and bite rate 512 kbps and substream fame rate 10 and bit rate 198		22-09-2022 10:35:53	Siddhesh Chavan	New		-	21-09-2022 02:58:41	Siddhesh Chavan	Work Pending	work in complete		21-09-2022 10:49:32	Siddhesh Chavan	New		-	21-09-2022 10:49:17	Siddhesh Chavan	New		-
Date Time	Technician Name	Status	Remark	Sign																															
22-09-2022 04:57:47	Siddhesh Chavan	Completed	main front side 2 camera resolution setting done and resolution 720p and fame rate 10fps and bite rate 512 kbps and substream fame rate 10 and bit rate 198																																
22-09-2022 10:35:53	Siddhesh Chavan	New		-																															
21-09-2022 02:58:41	Siddhesh Chavan	Work Pending	work in complete																																
21-09-2022 10:49:32	Siddhesh Chavan	New		-																															
21-09-2022 10:49:17	Siddhesh Chavan	New		-																															

Previous Complain History :			
	Date Time	Technician Name	Remark
	08-09-2022 02:24:01	Prashant Nikalje	
	13-08-2022 10:01:12	Siddhesh Chavan	standby 16 channel NVR install and old 8 channel CP Plus NVR handover to Nabeela madam and 8 camera add new NVR and recoding started