

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE487</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                              |                                                |                                                                                       |             |           |                 |        |                     |             |                                                                                                              |                     |             |                                                |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |                     |                   |     |  |   |
|---------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------|------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|-------------|--------------------------------------------------------------------------------------------------------------|---------------------|-------------|------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-------------------|-----|--|---|---------------------|-------------------|-----|--|---|---------------------|-------------------|-----|--|---|
| <b>Priority :</b>                     | High                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                              |                                                |                                                                                       |             |           |                 |        |                     |             |                                                                                                              |                     |             |                                                |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>Created By :</b>                   | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                              |                                                |                                                                                       |             |           |                 |        |                     |             |                                                                                                              |                     |             |                                                |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>Complaint Mob. No. :</b>           | 9833838795                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                              |                                                |                                                                                       |             |           |                 |        |                     |             |                                                                                                              |                     |             |                                                |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>Technician Name :</b>              | Mahindra Prajapati                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                              | <b>Technician Mobile :</b>                     | 7678020599                                                                            |             |           |                 |        |                     |             |                                                                                                              |                     |             |                                                |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>Ticket Type :</b>                  | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Date &amp; Time :</b>                                                                                     | 03-10-2019 05:01:44                            |                                                                                       |             |           |                 |        |                     |             |                                                                                                              |                     |             |                                                |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>Vendor Details :</b>               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                              |                                                |                                                                                       |             |           |                 |        |                     |             |                                                                                                              |                     |             |                                                |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>Company Name/Client Name :</b>     | Shoppers Stop-ltd Ghatkopar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Customer's Mobile :</b>                                                                                   | 9833838795                                     | <b>Name :</b>                                                                         | Jaywant Sir |           |                 |        |                     |             |                                                                                                              |                     |             |                                                |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>Address :</b>                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                              |                                                |                                                                                       |             |           |                 |        |                     |             |                                                                                                              |                     |             |                                                |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |                     |                   |     |  |   |
| Mumbai , , , , Maharashtra            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                              |                                                |                                                                                       |             |           |                 |        |                     |             |                                                                                                              |                     |             |                                                |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>AMC Details :</b>                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                              |                                                |                                                                                       |             |           |                 |        |                     |             |                                                                                                              |                     |             |                                                |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>Expiry Date :</b>                  | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                              | <b>Type :</b>                                  |                                                                                       |             |           |                 |        |                     |             |                                                                                                              |                     |             |                                                |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>Product Name :</b>                 | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                              |                                                |                                                                                       |             |           |                 |        |                     |             |                                                                                                              |                     |             |                                                |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>Complain :</b>                     | dvr hdd issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                              |                                                |                                                                                       |             |           |                 |        |                     |             |                                                                                                              |                     |             |                                                |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>Technician Comment :</b>           | one camera problem solf and 3camera is panding                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                              |                                                |                                                                                       |             |           |                 |        |                     |             |                                                                                                              |                     |             |                                                |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>Complain Operator :</b>            | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                              |                                                |                                                                                       |             |           |                 |        |                     |             |                                                                                                              |                     |             |                                                |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>Remark :</b>                       | one camera problem solf and 3camera is panding                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                              |                                                |                                                                                       |             |           |                 |        |                     |             |                                                                                                              |                     |             |                                                |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>Status History :</b>               | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-10-2019 09:57:21</td><td>MahindraPrajapati</td><td>Completed</td><td>one camera problem solf and 3camera is panding</td><td></td></tr><tr><td>04-10-2019 09:53:05</td><td>MahindraPrajapati</td><td>New</td><td></td><td>-</td></tr><tr><td>03-10-2019 05:17:15</td><td>MahindraPrajapati</td><td>New</td><td></td><td>-</td></tr><tr><td>03-10-2019 05:01:45</td><td>MahindraPrajapati</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                              |                                                |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign        | 05-10-2019 09:57:21                                                                                          | MahindraPrajapati   | Completed   | one camera problem solf and 3camera is panding |  | 04-10-2019 09:53:05 | MahindraPrajapati | New |  | - | 03-10-2019 05:17:15 | MahindraPrajapati | New |  | - | 03-10-2019 05:01:45 | MahindraPrajapati | New |  | - |
| Date Time                             | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Status                                                                                                       | Remark                                         | Sign                                                                                  |             |           |                 |        |                     |             |                                                                                                              |                     |             |                                                |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |                     |                   |     |  |   |
| 05-10-2019 09:57:21                   | MahindraPrajapati                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Completed                                                                                                    | one camera problem solf and 3camera is panding |  |             |           |                 |        |                     |             |                                                                                                              |                     |             |                                                |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |                     |                   |     |  |   |
| 04-10-2019 09:53:05                   | MahindraPrajapati                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | New                                                                                                          |                                                | -                                                                                     |             |           |                 |        |                     |             |                                                                                                              |                     |             |                                                |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |                     |                   |     |  |   |
| 03-10-2019 05:17:15                   | MahindraPrajapati                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | New                                                                                                          |                                                | -                                                                                     |             |           |                 |        |                     |             |                                                                                                              |                     |             |                                                |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |                     |                   |     |  |   |
| 03-10-2019 05:01:45                   | MahindraPrajapati                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | New                                                                                                          |                                                | -                                                                                     |             |           |                 |        |                     |             |                                                                                                              |                     |             |                                                |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>Previous Complain History :</b>    | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>06-06-2022 11:28:15</td><td>YogeshDesai</td><td>one new power supply installed at check point of staff entry near finger device device and reader working ok</td></tr><tr><td>09-05-2022 07:59:48</td><td>Shiva Meena</td><td>5 dvr port isu balekn whait all camera ok</td></tr></tbody></table>                                                                                                                                                                                                                                                                    |                                                                                                              |                                                |                                                                                       |             | Date Time | Technician Name | Remark | 06-06-2022 11:28:15 | YogeshDesai | one new power supply installed at check point of staff entry near finger device device and reader working ok | 09-05-2022 07:59:48 | Shiva Meena | 5 dvr port isu balekn whait all camera ok      |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |                     |                   |     |  |   |
| Date Time                             | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Remark                                                                                                       |                                                |                                                                                       |             |           |                 |        |                     |             |                                                                                                              |                     |             |                                                |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |                     |                   |     |  |   |
| 06-06-2022 11:28:15                   | YogeshDesai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | one new power supply installed at check point of staff entry near finger device device and reader working ok |                                                |                                                                                       |             |           |                 |        |                     |             |                                                                                                              |                     |             |                                                |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |                     |                   |     |  |   |
| 09-05-2022 07:59:48                   | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 5 dvr port isu balekn whait all camera ok                                                                    |                                                |                                                                                       |             |           |                 |        |                     |             |                                                                                                              |                     |             |                                                |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |                     |                   |     |  |   |