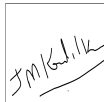



Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE3733					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9833838795				
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965	
Ticket Type :	Complain	Date & Time :	31-08-2021 10:20:21		
Vendor Details :					
Company Name/Client Name :	Shoppers Stop-ltd Ghatkopar	Customer's Mobile :	9833838795	Name :	Jaywant Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	8 to 10 camera not working				
Technician Comment :	3 camera issue resolved. DVR no 3 . 2 camera shifted in DVR no 7 by them DVR no 5 . DVR and 4 tb hard disk issue and HDD hondover to jaywant sir DVR no 6 . recording issue recording not working properly. DVR no 6 is under observation. new power supply uesd for observation. DVR no 6 canfirm to Sridhar sir				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	3 camera issue resolved. DVR no 3 . 2 camera shifted in DVR no 7 by them DVR no 5 . DVR and 4 tb hard disk issue and HDD hondover to jaywant sir DVR no 6 . recording issue recording not working properly. DVR no 6 is under observation. new power supply uesd for observation. DVR no 6 canfirm to Sridhar sir				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	02-09-2021 02:07:48	Ravi Rajbhar	Completed	3 camera issue resolved. DVR no 3 . 2 camera shifted in DVR no 7 by them DVR no 5 . DVR and 4 tb hard disk issue and HDD hondover to jaywant sir DVR no 6 . recording issue recording not working properly. DVR no 6 is under observation. new power supply uesd for observation. DVR no 6 canfirm to Sridhar sir	
	02-09-2021 10:11:28	Ravi Rajbhar	New		-
	31-08-2021 12:33:51	Ravi Rajbhar	Work Pending	total 16 camera off two power supply used canfirm to Sridhar and 11 camera ok working done and 5 camera not check our side bcz not approve security parson to floor camera and all DVR recording check and DVR 6 recording issue 3/8/21 to 9/8/21 recording available and 10/8/21 to 28/8/21 recording not available in DVR and 29/8/21 to 31/8/21 recording going on in DVR infrom to security parson rane sir	
	31-08-2021 10:20:35	Ravi Rajbhar	New		-
	31-08-2021 10:20:22	Ravi Rajbhar	New		-
	Previous Complain History :	Date Time	Technician Name	Remark	
06-06-2022 11:28:15		YogeshDesai	one new power supply installed at check point of staff entry near finger device device and reader working ok		
09-05-2022 07:59:48		Shiva Meena	5 dvr port isu balekn whait all camera ok		