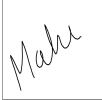
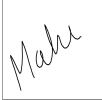
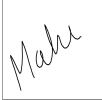


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE3394																																			
Priority :	High																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9833838795																																		
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																															
Ticket Type :	Complain	Date & Time :	09-07-2021 11:19:21																																
Vendor Details :																																			
Company Name/Client Name :	Crossword - Kurla	Customer's Mobile :	9833838795	Name :	Jaywant Sir																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	CCTV																																		
Complain :	Date & Time Issue																																		
Technician Comment :	dvr and 2 tb hdd and power adaptor take to office for checking																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	dvr and 2 tb hdd and power adaptor take to office for checking																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>23-07-2021 02:18:56</td><td>Siddhesh Chavan</td><td>Completed</td><td></td><td>-</td></tr><tr><td>23-07-2021 10:21:53</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>09-07-2021 01:48:08</td><td>Siddhesh Chavan</td><td>Work Pending</td><td>dvr and 2 tb hdd and power adaptor take to office for checking</td><td></td></tr><tr><td>09-07-2021 11:19:36</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>09-07-2021 11:19:21</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	23-07-2021 02:18:56	Siddhesh Chavan	Completed		-	23-07-2021 10:21:53	Siddhesh Chavan	New		-	09-07-2021 01:48:08	Siddhesh Chavan	Work Pending	dvr and 2 tb hdd and power adaptor take to office for checking		09-07-2021 11:19:36	Siddhesh Chavan	New		-	09-07-2021 11:19:21	Siddhesh Chavan	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-02-2021 12:40:24</td><td>Siddhesh Chavan</td><td>power supply is off and on power supply and all camera working ok and date time reset</td></tr><tr><td>05-01-2021 10:38:23</td><td>Siddhesh Chavan</td><td>Dvr date and time setting done and there was no recording in hdd so confirmed with Aezaz sir and formatted hdd Then when again restrtd dvr the date and time is changing Cannot change cmos battery as it is wbox dvr and battery is shouldered</td></tr></tbody></table>					Date Time	Technician Name	Remark	01-02-2021 12:40:24	Siddhesh Chavan	power supply is off and on power supply and all camera working ok and date time reset	05-01-2021 10:38:23	Siddhesh Chavan	Dvr date and time setting done and there was no recording in hdd so confirmed with Aezaz sir and formatted hdd Then when again restrtd dvr the date and time is changing Cannot change cmos battery as it is wbox dvr and battery is shouldered																					
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