Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$

	0.C0.1N								
Service Status Deta	ails : VE2648								
Priority:	Low								
Created By:	Admin - Apurva Vajaria								
Complaint Mob. No. :	9833838795								
Technician Name:	Siddhesh Chavan			:	Technician N	Iobile	8080922985		
Ticket Type :	Complain	Date & Time :			01-02-2021 12:40:24				
Vendor Details :									
Company Name/Client Name :	Crossword - Kurla	Cus	stomer's Mobile		9833838795		Name :	Jaywant Sir	
Address:									
Mumbai , , , , Maha	arashtra								
AMC Details:									
Expiry Date :	01-01-1970 05:30:00			7	Type:				
Product Name:	CCTV								
Complain:	cannot view on monitor								
Technician Comment :	power supply is off and on power supply and all camera working ok and date time reset								
Complain Operator :	Desktop - Apurva Vajaria								
Remark:	power supply is off and on power supply and all camera working ok and date time reset								
Status History :	Date Time		Technician Name		Status	Remark			Sign
	01-02-2021 02:07:40		Siddhesh Chavan		Completed	power supply is off and on power supply and all camera working ok and date time reset		n	A
	01-02-2021 02:06:47		Siddhesh Chavan		Completed	power supply on and all camera working ok			X
	01-02-2021 12:41:07		Siddhesh Chavan		New				-
	01-02-2021 12:40:24		Siddhesh Chavan		New				-
Previous Complain History :			echnician Name		Remark				
	09-07-2021 11:19:21 Si				dvr and 2 tb hdd and power adaptor take to office for checking				
	05-01-2021 10:38:23	Siddhesh Chavan		Dvr date and time setting done and there was no recording in hdd so confirmed with Aezaz sir and formatted hdd Then when again restrted dvr the date and time is changing Cannot change cmos battery as it is wbox dvr and battery is shouldered					