Vallabh Enterprises

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Service Status Details : VE2536 **Priority** : Low **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9833838795 **No. : Technician** Siddhesh Chavan **Technician Mobile** 8080922985 Name : Complain 05-01-2021 10:38:23 **Ticket Type : Date & Time : Vendor Details :** Crossword - Kurla Customer's Mobile 9833838795 Jaywant Sir Company Name : Name/Client Name : Address : Mumbai,,,, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** CCTV date and time issue recording issue **Complain**: Dvr date and time setting done and there was no recording in hdd so confirmed with Aezaz sir **Technician** and formatted hdd Then when again restrted dvr the date and time is changing Cannot change **Comment**: cmos battery as it is wbox dvr and battery is shouldered Complain Desktop - Apurva Vajaria **Operator** : Dvr date and time setting done and there was no recording in hdd so confirmed with Aezaz sir **Remark** : and formatted hdd Then when again restrted dvr the date and time is changing Cannot change cmos battery as it is whox dvr and battery is shouldered **Status History : Technician Name Date Time Status** Remark Sign 05-01-2021 Siddhesh Chavan Completed Dvr date and time setting done 04:14:54 and there was no recording in D hdd so confirmed with Aezaz sir and formatted hdd Then when again restrted dvr the date and time is changing Cannot change cmos battery as it is wbox dvr and battery is shouldered 05-01-2021 Siddhesh Chavan New 10:39:32 05-01-2021 Siddhesh Chavan New 10:38:23 Previous **Date Time Technician Name** Remark Complain 09-07-2021 11:19:21 Siddhesh Chavan **History** : dvr and 2 tb hdd and power adaptor take to office for checking 01-02-2021 12:40:24 Siddhesh Chavan power supply is off and on power supply and all camera working ok and date time reset