Vallabh Enterprises

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Service Status Details : VE1957 **Priority** : Low **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9833838795 **No. : Technician Mobile** Technician Ravi Rajbhar 8080922965 Name : **Ticket Type :** Complain Date & Time : 03-10-2020 02:17:07 **Vendor Details :** Customer's Mobile Shoppers Stop-ltd Company 9833838795 Name : Jaywant Sir Name/Client Ghatkopar Name : Address : Mumbai,,,, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** CCTV **Complain**: 5-6 cameras not working 4 camera check one camera wearing break (150 meter cabling) one camera remove client side Technician bcz camera faulty two camera issue resolved only camera side proper canection and BNC pin **Comment** : change and DVR side 7 BNC pin change work completed Desktop - Apurva Vajaria Complain **Operator** : **Remark** : 4 camera check one camera wearing break (150 meter cabling) one camera remove client side bcz camera faulty two camera issue resolved only camera side proper canection and BNC pin change and DVR side 7 BNC pin change work completed

Status History :	Date Time	Technician Name	Status	Remark	Sign
	17-10-2020 10:42:12	Ravi Rajbhar	Completed	4 camera check one camera wearing break (150 meter cabling) one camera remove client side bcz camera faulty two camera issue resolved only camera side proper canection and BNC pin change and DVR side 7 BNC pin change work completed	Ju-Ju-
	16-10-2020 03:02:16	Ravi Rajbhar	New		-
	08-10-2020 04:28:53	Ravi Rajbhar	Completed	4 camera video isu and pawer ok cebal okdvr sit ok	JM KIN III
	05-10-2020 04:17:21	Ravi Rajbhar	Work Pending	1dvr ok 2dvr ok 3dvr 1 of camera 4 4 dvr 2 camera of 5dvr 1camera of 6dvr bnc isu 7 dvr ok	(LOD)
	05-10-2020 12:58:18	Ravi Rajbhar	New		-
	03-10-2020 02:17:07	Ravi Rajbhar	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	06-06-2022 11:28:15	YogeshDesai	one new power supply installed at check point of staff entry near finger device device and reader working ok		
	09-05-2022 07:59:48	Shiva Meena	5 dvr port isu balekn whait all camera ok		