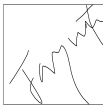
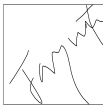
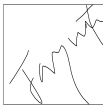


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1214																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9833838795																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	24-02-2020 05:19:06																						
Vendor Details :																									
Company Name/Client Name :	Shoppers Stop-ltd Ghatkopar	Customer's Mobile :	9833838795	Name :	Jaywant Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	issue in 1 dVR																								
Technician Comment :	in which dvr was issue there was dvr adptor issue before one day there maintaia nce team changed tha adaptor and now working ok. but we checked dvr hdd stats and all dvr date n time n also frame rate bit rate in all dvr reset dvr frame and bit rate now data will received approx one month above.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	in which dvr was issue there was dvr adptor issue before one day there maintaia nce team changed tha adaptor and now working ok. but we checked dvr hdd stats and all dvr date n time n also frame rate bit rate in all dvr reset dvr frame and bit rate now data will received approx one month above.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-02-2020 06:44:41</td><td>Atique Salmani</td><td>Completed</td><td>in which dvr was issue there was dvr adptor issue before one day there maintaia nce team changed tha adaptor and now working ok. but we checked dvr hdd stats and all dvr date n time n also frame rate bit rate in all dvr reset dvr frame and bit rate now data will received approx one month above.</td><td></td></tr><tr><td>24-02-2020 05:19:14</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>24-02-2020 05:19:07</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	24-02-2020 06:44:41	Atique Salmani	Completed	in which dvr was issue there was dvr adptor issue before one day there maintaia nce team changed tha adaptor and now working ok. but we checked dvr hdd stats and all dvr date n time n also frame rate bit rate in all dvr reset dvr frame and bit rate now data will received approx one month above.		24-02-2020 05:19:14	Atique Salmani	New		-	24-02-2020 05:19:07	Atique Salmani	New		-
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24-02-2020 05:19:14	Atique Salmani	New		-																					
24-02-2020 05:19:07	Atique Salmani	New		-																					

Previous Complain History :	Date Time	Technician Name	Remark
	06-06-2022 11:28:15	YogeshDesai	one new power supply installed at check point of staff entry near finger device device and reader working ok
	09-05-2022 07:59:48	Shiva Meena	5 dvr port isu balekn whait all camera ok