

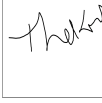



Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7841					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9920420594				
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965	
Ticket Type :	Complain	Date & Time :	11-03-2023 02:28:23		
Vendor Details :					
Company Name/Client Name :	Matunga Kamal Kunj Society	Customer's Mobile :	9920420594	Name :	Jayprakash Kiran Sir Joy
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Intercom				
Complain :	flat no 901 continue ringing issue				
Technician Comment :	901 intercom issue resolved but temporary going on other number 1601 and two camera camera no video check one camera ok working or one camera connector issue then remove the same camera and collect camera confrim to falguni mdm				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	901 intercom issue resolved but temporary going on other number 1601 and two camera camera no video check one camera ok working or one camera connector issue then remove the same camera and collect camera confrim to falguni mdm				

Status History :					
	Date Time	Technician Name	Status	Remark	Sign
	12-04-2023 04:16:04	Ravi Rajbhar	Completed	901 intercom issue resolved but temporary going on other number 1601 and two camera camera no video check one camera ok working or one camera connector issue then remove the same camera and collect camera confrim to falguni mdm	
	12-04-2023 11:56:27	Ravi Rajbhar	New		-
	21-03-2023 05:50:30	Ravi Rajbhar	New		-
	18-03-2023 03:15:00	Ravi Rajbhar	Work Pending	1701/ 1702 need to change adapter and poe injector normal or poe splitter or jointor 901 intercom issue pending our side check on Monday ya Thursday	
	18-03-2023 10:52:51	Ravi Rajbhar	New		-
	15-03-2023 07:36:54	Ravi Rajbhar	Work Pending	901 intrcom issue pending	
	15-03-2023 10:43:19	Ravi Rajbhar	New		-
	13-03-2023 12:04:29	Ravi Rajbhar	New		-
	11-03-2023 04:25:02	Ravi Rajbhar	Work Pending	901 intercom line issue then check next time and instrument issue also	
	11-03-2023 02:28:37	Ravi Rajbhar	New		-
Previous Complain History :					
	Date Time	Technician Name	Remark		
	19-04-2023 10:17:06	Ravi Rajbhar	main gate security ex.no.97 line check rejoined cable and gateway sitde check connection all ex. ok working done check some flat calling to flat		
	28-03-2023 10:32:40	Ravi Rajbhar	security cabin main gate intercom issue resolved 97 cable joint recepation and cable one pair change and rejoined in recepation then ok working done		