







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7610																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9920420594																																		
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																															
Ticket Type :	Complain	Date & Time :	11-02-2023 10:20:53																																
Vendor Details :																																			
Company Name/Client Name :	Matunga Kamal Kunj Society	Customer's Mobile :	9920420594	Name :	Jayprakash Kiran Sir Joy																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	Intercom																																		
Complain :	3-4 intercom not working Including lift																																		
Technician Comment :	Kamal kunj second lift intercom issue resolved and ok working done cable check with lift parson cable one pair breck then second pair used then ok working done all system ok working																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	Kamal kunj second lift intercom issue resolved and ok working done cable check with lift parson cable one pair breck then second pair used then ok working done all system ok working																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-02-2023 02:13:42</td><td>Ravi Rajbhar</td><td>Completed</td><td>Kamal kunj second lift intercom issue resolved and ok working done cable check with lift parson cable one pair breck then second pair used then ok working done all system ok working</td><td></td></tr><tr><td>14-02-2023 10:38:55</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>13-02-2023 10:48:31</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>11-02-2023 01:03:58</td><td>Ravi Rajbhar</td><td>Work Pending</td><td>Intercom same issue also resolved and lift intercom issue pending check on Monday And security cabin biometric attendance dvice simonce battery issue dvice collat confirme to jayprakash sir</td><td></td></tr><tr><td>11-02-2023 10:21:03</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	14-02-2023 02:13:42	Ravi Rajbhar	Completed	Kamal kunj second lift intercom issue resolved and ok working done cable check with lift parson cable one pair breck then second pair used then ok working done all system ok working		14-02-2023 10:38:55	Ravi Rajbhar	New		-	13-02-2023 10:48:31	Ravi Rajbhar	New		-	11-02-2023 01:03:58	Ravi Rajbhar	Work Pending	Intercom same issue also resolved and lift intercom issue pending check on Monday And security cabin biometric attendance dvice simonce battery issue dvice collat confirme to jayprakash sir		11-02-2023 10:21:03	Ravi Rajbhar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	17-02-2023 02:33:11	Sonu Kumar	Time and attendance machine not installed handover to laxman sir Sonu visited on 18.02.2022 with adapter device installed
	04-02-2023 11:10:05	Ravi Rajbhar	Vdp work completed smae poe injector faulty and all flat vdp check and ok working done All acesss door check all ok working And cctv camera check bandwidth issues resolved and ok working one camera connector faulty main gate and camera remove and hondover to society office and reception camera. Faulty and handover to society office