







# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE10747</b>																																			
<b>Priority :</b>	Low																																		
<b>Created By :</b>	Admin - Apurva Vajaria																																		
<b>Complaint Mob. No. :</b>	9920420594																																		
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																															
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	03-02-2024 12:13:02																																
<b>Vendor Details :</b>																																			
<b>Company Name/Client Name :</b>	Matunga Kamal Kunj Society	<b>Customer's Mobile :</b>	9920420594	<b>Name :</b>	Jayprakash Kiran Sir Joy																														
<b>Address :</b>																																			
Mumbai , , , , Maharashtra																																			
<b>AMC Details :</b>																																			
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																																
<b>Product Name :</b>	Access																																		
<b>Complain :</b>	All access device need to collect for repairing (except Society office)																																		
<b>Technician Comment :</b>	3 biometric dvice repair and return with install and ok working done ground floor lobby, gym, terrace all dvice ok working done																																		
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																																		
<b>Remark :</b>	3 biometric dvice repair and return with install and ok working done ground floor lobby, gym, terrace all dvice ok working done																																		
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-03-2024 04:37:29</td><td>Ravi Rajbhar</td><td>Completed</td><td>3 biometric dvice repair and return with install and ok working done ground floor lobby, gym, terrace all dvice ok working done</td><td></td></tr><tr><td>27-03-2024 04:26:13</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>26-03-2024 11:47:00</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>07-02-2024 05:13:20</td><td>Ravi Rajbhar</td><td>Work Pending</td><td>3 essl device collect from repairing location terrace and jim and ground floor</td><td></td></tr><tr><td>07-02-2024 10:20:57</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	27-03-2024 04:37:29	Ravi Rajbhar	Completed	3 biometric dvice repair and return with install and ok working done ground floor lobby, gym, terrace all dvice ok working done		27-03-2024 04:26:13	Ravi Rajbhar	New		-	26-03-2024 11:47:00	Ravi Rajbhar	New		-	07-02-2024 05:13:20	Ravi Rajbhar	Work Pending	3 essl device collect from repairing location terrace and jim and ground floor		07-02-2024 10:20:57	Ravi Rajbhar	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	21-02-2024 04:51:07	MayurYadav	Recording show and explain how to check Nvr offline in office system
	31-01-2024 11:17:36	Ravi Rajbhar	Ppm done of cctv , intercom, and access divice all devices ok working done And one treece divice sensor not working properly infrom to security Manger ( ) divice not collatt bcz security Manger not approve And cctv system check recoding check 1 December 23 to 22 january 24 recoding available in nvr and 23 to 28 recoding not available in nvr And 29 starts recoding in nvr and going on Intercom check and also video door phone all flat ok working done confirm to security parson