







# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE9036</b>																														
<b>Priority :</b>	Low																													
<b>Created By :</b>	Admin - Apurva Vajaria																													
<b>Complaint Mob. No. :</b>	7878020011																													
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																										
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	01-08-2023 10:49:06																											
<b>Vendor Details :</b>																														
Company Name/Client Name :	Keval Export Warehouse Mahape	Customer's Mobile :	7878020011	Name :	Jayesh Sir																									
<b>Address :</b>																														
Mumbai , , , , Maharashtra																														
<b>AMC Details :</b>																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
<b>Product Name :</b>	Access																													
<b>Complain :</b>	in pc/laptop biometric software need to install and device need to reset and new fingers need to add																													
<b>Technician Comment :</b>	pc software install with configuration done total 78 employe add to divice and finger or face and report given to jayeah sir or anjali mdm																													
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																													
<b>Remark :</b>	pc software install with configuration done total 78 employe add to divice and finger or face and report given to jayeah sir or anjali mdm																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-08-2023 02:34:01</td><td>Ravi Rajbhar</td><td>Completed</td><td>pc software install with configuration done total 78 employe add to divice and finger or face and report given to jayeah sir or anjali mdm</td><td></td></tr><tr><td>03-08-2023 11:07:24</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>01-08-2023 07:07:16</td><td>Ravi Rajbhar</td><td>In Progress</td><td>pc destop software install with old data given to jayesh sir and biometric divice all data reset and new id or finger add with face 201.....299, 301.....399 401.....499 and destop software new report given to pc and demo to client 35- 40 parson finger add to divice</td><td></td></tr><tr><td>01-08-2023 10:49:21</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	03-08-2023 02:34:01	Ravi Rajbhar	Completed	pc software install with configuration done total 78 employe add to divice and finger or face and report given to jayeah sir or anjali mdm		03-08-2023 11:07:24	Ravi Rajbhar	New		-	01-08-2023 07:07:16	Ravi Rajbhar	In Progress	pc destop software install with old data given to jayesh sir and biometric divice all data reset and new id or finger add with face 201.....299, 301.....399 401.....499 and destop software new report given to pc and demo to client 35- 40 parson finger add to divice		01-08-2023 10:49:21	Ravi Rajbhar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	14-07-2023 11:27:18	Ravi Rajbhar	ppm done off cctv systam and biometric attendance issue resloved and ok working done and june month report given to jayesh with demo
	01-07-2023 12:42:54	Sonu Kumar	One camera angle issue resolved working ok and 1camera spark no AC voltage spark all ready camera working ok