

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE8299</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                    |                                                               |                                                                                       |         |           |                 |        |                     |                |                     |                      |                |                                                                                                                                                    |                                                                                       |                     |                      |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------|---------------------------------------------------------------------------------------|---------|-----------|-----------------|--------|---------------------|----------------|---------------------|----------------------|----------------|----------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                    |                                                               |                                                                                       |         |           |                 |        |                     |                |                     |                      |                |                                                                                                                                                    |                                                                                       |                     |                      |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                    |                                                               |                                                                                       |         |           |                 |        |                     |                |                     |                      |                |                                                                                                                                                    |                                                                                       |                     |                      |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9167704013                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                    |                                                               |                                                                                       |         |           |                 |        |                     |                |                     |                      |                |                                                                                                                                                    |                                                                                       |                     |                      |     |  |   |
| <b>Technician Name :</b>               | Kalpesh Subhash Gurav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                    | <b>Technician Mobile :</b>                                    | 8879684054                                                                            |         |           |                 |        |                     |                |                     |                      |                |                                                                                                                                                    |                                                                                       |                     |                      |     |  |   |
| <b>Ticket Type :</b>                   | New Installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Date &amp; Time :</b>                                                                                                                           | 08-05-2023 11:57:58                                           |                                                                                       |         |           |                 |        |                     |                |                     |                      |                |                                                                                                                                                    |                                                                                       |                     |                      |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                    |                                                               |                                                                                       |         |           |                 |        |                     |                |                     |                      |                |                                                                                                                                                    |                                                                                       |                     |                      |     |  |   |
| Company Name/Client Name :             | Rajiv Baxi Office                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Customer's Mobile :                                                                                                                                | 9167704013                                                    | Name :                                                                                | Jay Sir |           |                 |        |                     |                |                     |                      |                |                                                                                                                                                    |                                                                                       |                     |                      |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                    |                                                               |                                                                                       |         |           |                 |        |                     |                |                     |                      |                |                                                                                                                                                    |                                                                                       |                     |                      |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                    |                                                               |                                                                                       |         |           |                 |        |                     |                |                     |                      |                |                                                                                                                                                    |                                                                                       |                     |                      |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                    |                                                               |                                                                                       |         |           |                 |        |                     |                |                     |                      |                |                                                                                                                                                    |                                                                                       |                     |                      |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                    | Type :                                                        |                                                                                       |         |           |                 |        |                     |                |                     |                      |                |                                                                                                                                                    |                                                                                       |                     |                      |     |  |   |
| <b>Product Name :</b>                  | EPABX                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                    |                                                               |                                                                                       |         |           |                 |        |                     |                |                     |                      |                |                                                                                                                                                    |                                                                                       |                     |                      |     |  |   |
| <b>Complain :</b>                      | new epabx device installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                    |                                                               |                                                                                       |         |           |                 |        |                     |                |                     |                      |                |                                                                                                                                                    |                                                                                       |                     |                      |     |  |   |
| <b>Technician Comment :</b>            | 2×6 EPABX Installed 8 CH NVR Installed 5 Cameras Working Done                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                    |                                                               |                                                                                       |         |           |                 |        |                     |                |                     |                      |                |                                                                                                                                                    |                                                                                       |                     |                      |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                    |                                                               |                                                                                       |         |           |                 |        |                     |                |                     |                      |                |                                                                                                                                                    |                                                                                       |                     |                      |     |  |   |
| <b>Remark :</b>                        | 2×6 EPABX Installed 8 CH NVR Installed 5 Cameras Working Done                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                    |                                                               |                                                                                       |         |           |                 |        |                     |                |                     |                      |                |                                                                                                                                                    |                                                                                       |                     |                      |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-05-2023 05:50:03</td><td>Kalpesh SubhashGurav</td><td>Completed</td><td>2×6 EPABX Installed 8 CH NVR Installed 5 Cameras Working Done</td><td></td></tr><tr><td>08-05-2023 11:58:07</td><td>Kalpesh SubhashGurav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                    |                                                               |                                                                                       |         | Date Time | Technician Name | Status | Remark              | Sign           | 08-05-2023 05:50:03 | Kalpesh SubhashGurav | Completed      | 2×6 EPABX Installed 8 CH NVR Installed 5 Cameras Working Done                                                                                      |  | 08-05-2023 11:58:07 | Kalpesh SubhashGurav | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Status                                                                                                                                             | Remark                                                        | Sign                                                                                  |         |           |                 |        |                     |                |                     |                      |                |                                                                                                                                                    |                                                                                       |                     |                      |     |  |   |
| 08-05-2023 05:50:03                    | Kalpesh SubhashGurav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Completed                                                                                                                                          | 2×6 EPABX Installed 8 CH NVR Installed 5 Cameras Working Done |  |         |           |                 |        |                     |                |                     |                      |                |                                                                                                                                                    |                                                                                       |                     |                      |     |  |   |
| 08-05-2023 11:58:07                    | Kalpesh SubhashGurav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                                                                                                                |                                                               | -                                                                                     |         |           |                 |        |                     |                |                     |                      |                |                                                                                                                                                    |                                                                                       |                     |                      |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-05-2023 10:28:12</td><td>Atique Salmani</td><td></td></tr><tr><td>08-04-2023 11:03:23</td><td>Atique Salmani</td><td>Cctv installation done total 5 cameras installation done NVR and also online cellphone working ok. Also epbax system installation done working ok.</td></tr></tbody></table>                                                                                          |                                                                                                                                                    |                                                               |                                                                                       |         | Date Time | Technician Name | Remark | 12-05-2023 10:28:12 | Atique Salmani |                     | 08-04-2023 11:03:23  | Atique Salmani | Cctv installation done total 5 cameras installation done NVR and also online cellphone working ok. Also epbax system installation done working ok. |                                                                                       |                     |                      |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Remark                                                                                                                                             |                                                               |                                                                                       |         |           |                 |        |                     |                |                     |                      |                |                                                                                                                                                    |                                                                                       |                     |                      |     |  |   |
| 12-05-2023 10:28:12                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                    |                                                               |                                                                                       |         |           |                 |        |                     |                |                     |                      |                |                                                                                                                                                    |                                                                                       |                     |                      |     |  |   |
| 08-04-2023 11:03:23                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Cctv installation done total 5 cameras installation done NVR and also online cellphone working ok. Also epbax system installation done working ok. |                                                               |                                                                                       |         |           |                 |        |                     |                |                     |                      |                |                                                                                                                                                    |                                                                                       |                     |                      |     |  |   |