

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE13555 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                             |                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                             |                 |           |                                                 |                                                                                       |                     |                 |     |  |   |
|----------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|-----------------|-----------------------------------------------------------------------------------------------------------------------------|-----------------|-----------|-------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|
| Priority :                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                             |                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                             |                 |           |                                                 |                                                                                       |                     |                 |     |  |   |
| Created By :                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                             |                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                             |                 |           |                                                 |                                                                                       |                     |                 |     |  |   |
| Complaint Mob. No. :             | 9821354181                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                             |                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                             |                 |           |                                                 |                                                                                       |                     |                 |     |  |   |
| Technician Name :                | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                             | Technician Mobile :                             | 8080922985                                                                            |            |           |                 |        |                     |                 |                                                                                                                             |                 |           |                                                 |                                                                                       |                     |                 |     |  |   |
| Ticket Type :                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Date & Time :                                                                                                               | 14-12-2024 02:29:07                             |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                             |                 |           |                                                 |                                                                                       |                     |                 |     |  |   |
| Vendor Details :                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                             |                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                             |                 |           |                                                 |                                                                                       |                     |                 |     |  |   |
| Company Name/Client Name :       | Bhoomi Enclave                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Customer's Mobile :                                                                                                         | 9821354181                                      | Name :                                                                                | Jatin Bhai |           |                 |        |                     |                 |                                                                                                                             |                 |           |                                                 |                                                                                       |                     |                 |     |  |   |
| Address :                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                             |                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                             |                 |           |                                                 |                                                                                       |                     |                 |     |  |   |
| Mumbai , , , Maharashtra         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                             |                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                             |                 |           |                                                 |                                                                                       |                     |                 |     |  |   |
| AMC Details :                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                             |                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                             |                 |           |                                                 |                                                                                       |                     |                 |     |  |   |
| Expiry Date :                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                             | Type :                                          |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                             |                 |           |                                                 |                                                                                       |                     |                 |     |  |   |
| Product Name :                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                             |                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                             |                 |           |                                                 |                                                                                       |                     |                 |     |  |   |
| Complain :                       | C-401 camera not working                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                             |                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                             |                 |           |                                                 |                                                                                       |                     |                 |     |  |   |
| Technician Comment :             | 1 Camera no video issue resolved and working ok                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                             |                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                             |                 |           |                                                 |                                                                                       |                     |                 |     |  |   |
| Complain Operator :              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                             |                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                             |                 |           |                                                 |                                                                                       |                     |                 |     |  |   |
| Remark :                         | 1 Camera no video issue resolved and working ok                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                             |                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                             |                 |           |                                                 |                                                                                       |                     |                 |     |  |   |
| Status History :                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-12-2024 02:54:11</td><td>Siddhesh Chavan</td><td>Completed</td><td>1 Camera no video issue resolved and working ok</td><td></td></tr><tr><td>14-12-2024 02:29:19</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                             |                                                 |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign            | 14-12-2024 02:54:11                                                                                                         | Siddhesh Chavan | Completed | 1 Camera no video issue resolved and working ok |  | 14-12-2024 02:29:19 | Siddhesh Chavan | New |  | - |
| Date Time                        | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Status                                                                                                                      | Remark                                          | Sign                                                                                  |            |           |                 |        |                     |                 |                                                                                                                             |                 |           |                                                 |                                                                                       |                     |                 |     |  |   |
| 14-12-2024 02:54:11              | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Completed                                                                                                                   | 1 Camera no video issue resolved and working ok |  |            |           |                 |        |                     |                 |                                                                                                                             |                 |           |                                                 |                                                                                       |                     |                 |     |  |   |
| 14-12-2024 02:29:19              | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                                                                                                                         |                                                 | -                                                                                     |            |           |                 |        |                     |                 |                                                                                                                             |                 |           |                                                 |                                                                                       |                     |                 |     |  |   |
| Previous Complain History :      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>13-06-2022 10:14:48</td><td>Siddhesh Chavan</td><td>dvr password reset done dvr password = vallabh@123 and dvr online done and user id = jatin@iball.co.in password = admin@123</td></tr></tbody></table>                                                                                                                                                             |                                                                                                                             |                                                 |                                                                                       |            | Date Time | Technician Name | Remark | 13-06-2022 10:14:48 | Siddhesh Chavan | dvr password reset done dvr password = vallabh@123 and dvr online done and user id = jatin@iball.co.in password = admin@123 |                 |           |                                                 |                                                                                       |                     |                 |     |  |   |
| Date Time                        | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Remark                                                                                                                      |                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                             |                 |           |                                                 |                                                                                       |                     |                 |     |  |   |
| 13-06-2022 10:14:48              | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                              | dvr password reset done dvr password = vallabh@123 and dvr online done and user id = jatin@iball.co.in password = admin@123 |                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                             |                 |           |                                                 |                                                                                       |                     |                 |     |  |   |