




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE758																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9967686632																																		
Technician Name :	Sachin Pawar		Technician Mobile :	8080922981																															
Ticket Type :	Complain	Date & Time :	04-12-2019 12:08:41																																
Vendor Details :																																			
Company Name/Client Name :	Messe Frankfurt Trade Fairs India Pvt.Ltd.	Customer's Mobile :	9967686632	Name :	Jameer-messe Frankfurt																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	Access																																		
Complain :	as we need to reinstall Essl software on the machine.																																		
Technician Comment :	software installed and license key genrated require option of importing excel in essl. need to take remote and clear the same. excel data for emplyee is pending																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	software installed and license key genrated require option of importing excel in essl. need to take remote and clear the same. excel data for emplyee is pending																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-12-2019 03:52:44</td><td>SachinPawar</td><td>New</td><td></td><td>-</td></tr><tr><td>12-12-2019 03:52:39</td><td>SachinPawar</td><td>Work Pending</td><td></td><td>-</td></tr><tr><td>09-12-2019 06:14:35</td><td>SachinPawar</td><td>Completed</td><td>software installed and license key genrated require option of importing excel in essl. need to take remote and clear the same. excel data for emplyee is pending</td><td></td></tr><tr><td>09-12-2019 05:44:58</td><td>SachinPawar</td><td>New</td><td></td><td>-</td></tr><tr><td>04-12-2019 12:08:42</td><td>SachinPawar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	12-12-2019 03:52:44	SachinPawar	New		-	12-12-2019 03:52:39	SachinPawar	Work Pending		-	09-12-2019 06:14:35	SachinPawar	Completed	software installed and license key genrated require option of importing excel in essl. need to take remote and clear the same. excel data for emplyee is pending		09-12-2019 05:44:58	SachinPawar	New		-	04-12-2019 12:08:42	SachinPawar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>23-12-2019 04:30:15</td><td>SachinPawar</td><td>done.</td></tr><tr><td>11-11-2019 02:19:44</td><td>ZainulShaikh</td><td>All previous data delete from the device. All employees upload in device from software</td></tr></tbody></table>					Date Time	Technician Name	Remark	23-12-2019 04:30:15	SachinPawar	done.	11-11-2019 02:19:44	ZainulShaikh	All previous data delete from the device. All employees upload in device from software																					
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