




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE11126</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9967686632																			
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	15-03-2024 10:30:32																	
<b>Vendor Details :</b>																				
<b>Company Name/Client Name :</b>	Messe Frankfurt Trade Fairs India Pvt.Ltd.	<b>Customer's Mobile :</b>	9967686632	<b>Name :</b>	Jameer-messe Frankfurt															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																	
<b>Product Name :</b>	Time And Attendance																			
<b>Complain :</b>	Device offline issue																			
<b>Technician Comment :</b>	Chek server and also device ip on static not DHCP also off also ping getting.																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	Chek server and also device ip on static not DHCP also off also ping getting.																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>15-03-2024 01:01:58</td><td>Atique Salmani</td><td>Completed</td><td>Chek server and also device ip on static not DHCP also off also ping getting.</td><td></td></tr><tr><td>15-03-2024 11:05:53</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	15-03-2024 01:01:58	Atique Salmani	Completed	Chek server and also device ip on static not DHCP also off also ping getting.		15-03-2024 11:05:53	Atique Salmani	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-03-2024 12:58:16</td><td>MayurYadav</td><td>Attendance system working when call</td></tr><tr><td>20-02-2024 11:21:31</td><td>Shiva Meena</td><td>Attendance mashin install done work complete all data bekaap done</td></tr></tbody></table>					Date Time	Technician Name	Remark	12-03-2024 12:58:16	MayurYadav	Attendance system working when call	20-02-2024 11:21:31	Shiva Meena	Attendance mashin install done work complete all data bekaap done						
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