

B K Infotech

Regd. Office : 506 Swapna Siddhi, Akurli Road, kandivali East Mumbai - 400 064, India.
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK994																														
Priority :	High																													
Created By :	Admin - Kalpesh Jain																													
Complaint Mob. No. :	8080735524																													
Technician Name :	Shubham Bhojne		Technician Mobile :	9136841707																										
Ticket Type :	Complain	Date & Time :	24-09-2019 11:21:32																											
Vendor Details :																														
Company Name/Client Name :	Jain &v Co Kalbadevi	Customer's Mobile :	8080735524	Name :	Jain & V Co Hari Singh																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	Computer																													
Complain :	machine issue																													
Technician Comment :	machine servicing cmos change than issue resolve																													
Complain Operator :	Desktop - Kalpesh Jain																													
Remark :	machine servicing cmos change than issue resolve																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-09-2019 02:05:05</td><td>ShubhamBhojne</td><td>Completed</td><td>machine servicing cmos change than issue resolve</td><td></td></tr><tr><td>24-09-2019 02:24:59</td><td>ShubhamBhojne</td><td>In Progress</td><td>machine pickup for checking</td><td></td></tr><tr><td>24-09-2019 11:21:37</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr><tr><td>24-09-2019 11:21:33</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	25-09-2019 02:05:05	ShubhamBhojne	Completed	machine servicing cmos change than issue resolve		24-09-2019 02:24:59	ShubhamBhojne	In Progress	machine pickup for checking		24-09-2019 11:21:37	ShubhamBhojne	New		-	24-09-2019 11:21:33	ShubhamBhojne	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	18-09-2019 03:47:33	Dhiraj ManeMane	Call Assigned : Ruchi Madam Comp Name : JVCO & Co. User Name : Somnath Ghose Work : System MB HDD power supply assembled (systems display issue) Status : Done New SMPS installed form service center Replacement. User Sign By : Somnath sir
	17-07-2019 07:36:03	Dhiraj ManeMane	Call Assigned : Ruchi Madam Comp Name Jain V & Co. Work : 2 System Delivery with Basic software installation Done Status : Done with Tall erp 9 installed with Richo Sp 310 DN printer installation complete +2 system Delivery Done System configuration : Windows 10 64 Bit HDD - 1 TB Processor - Intel core I 3 6th Generation Ram - 4 Gb DDR 4 MB - H110M - S2 CF 2 system Delivery completely done 2 Exiting system also shifting done. Sign By : Virendra Jain