

B K Infotech

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Support : | **W :** <http://www.bkinfotech.in>
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Service Status Details : BK959																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	8080735524																								
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373																					
Ticket Type :	Complain	Date & Time :	18-09-2019 03:47:33																						
Vendor Details :																									
Company Name/Client Name :	Jain &v Co Kalbadevi	Customer's Mobile :	8080735524	Name :	Jain & V Co Hari Singh																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Computer																								
Complain :	machine assemble																								
Technician Comment :	Call Assigned : Ruchi Madam Comp Name : JVCO & Co. User Name : Somnath Ghose Work : System MB HDD power supply assembled (systems display issue) Status : Done New SMPS installed form service center Replacement. User Sign By : Somnath sir																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	Call Assigned : Ruchi Madam Comp Name : JVCO & Co. User Name : Somnath Ghose Work : System MB HDD power supply assembled (systems display issue) Status : Done New SMPS installed form service center Replacement. User Sign By : Somnath sir																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-09-2019 07:47:28</td><td>Dhiraj ManeMane</td><td>Completed</td><td>Call Assigned : Ruchi Madam Comp Name : JVCO & Co. User Name : Somnath Ghose Work : System MB HDD power supply assembled (systems display issue) Status : Done New SMPS installed form service center Replacement. User Sign By : Somnath sir</td><td></td></tr><tr><td>18-09-2019 03:47:40</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr><tr><td>18-09-2019 03:47:34</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	18-09-2019 07:47:28	Dhiraj ManeMane	Completed	Call Assigned : Ruchi Madam Comp Name : JVCO & Co. User Name : Somnath Ghose Work : System MB HDD power supply assembled (systems display issue) Status : Done New SMPS installed form service center Replacement. User Sign By : Somnath sir		18-09-2019 03:47:40	Dhiraj ManeMane	New		-	18-09-2019 03:47:34	Dhiraj ManeMane	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	24-09-2019 11:21:32	ShubhamBhojne	machine servicing cmos change than issue resolve
	17-07-2019 07:36:03	Dhiraj ManeMane	Call Assigned : Ruchi Madam Comp Name Jain V & Co. Work : 2 System Delivery with Basic software installation Done Status : Done with Tall erp 9 installed with Richo Sp 310 DN printer installation complete +2 system Delivery Done System configuration : Windows 10 64 Bit HDD - 1 TB Processor - Intel core I 3 6th Generation Ram - 4 Gb DDR 4 MB - H110M - S2 CF 2 system Delivery completely done 2 Exiting system also shifting done. Sign By : Virendra Jain