

B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1451					
Priority :	High				
Created By :	Admin - Kalpesh Jain				
Complaint Mob. No. :	9321861322				
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373	
Ticket Type :	Complain	Date & Time :	28-12-2019 10:36:46		
Vendor Details :					
Company Name/Client Name :	Webtel Electrosoft Pvt Ltd	Customer's Mobile :	9321861322	Name :	Jagdish
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	accessories				
Complain :	laptop service				
Technician Comment :	On site reach Time : 10 : 30 Comp Name : Web Tel Electro soft pvt Ltd. User Name : Hitesh Solanki Work : 8 Laptop Amc services Status : 1) Vishal Nathani R90V75AA 2) Vedant Dave R90V7934 3) Vivek Pandey R90V759P 4) Shubhamb Wishwakarma R90VCL46 5) Anish Nair R90V7597 6) Rajneesh Bhatt R90VCL49 This 6 laptops Amc service Done this Two laptops pending Reason 7) R90V792K user leave on 15 days 8) R90V78WK N/A (Theft) Excel sheet Mail also User Sign By :Hitesh Solanki				
Complain Operator :	Desktop - Kalpesh Jain				
Remark :	On site reach Time : 10 : 30 Comp Name : Web Tel Electro soft pvt Ltd. User Name : Hitesh Solanki Work : 8 Laptop Amc services Status : 1) Vishal Nathani R90V75AA 2) Vedant Dave R90V7934 3) Vivek Pandey R90V759P 4) Shubhamb Wishwakarma R90VCL46 5) Anish Nair R90V7597 6) Rajneesh Bhatt R90VCL49 This 6 laptops Amc service Done this Two laptops pending Reason 7) R90V792K user leave on 15 days 8) R90V78WK N/A (Theft) Excel sheet Mail also User Sign By :Hitesh Solanki				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	28-12-2019 02:11:08	Dhiraj ManeMane	Completed	On site reach Time : 10 : 30 Comp Name : Web Tel Electro soft pvt Ltd. User Name : Hitesh Solanki Work : 8 Laptop Amc services Status : 1) Vishal Nathani R90V75AA 2) Vedant Dave R90V7934 3) Vivek Pandey R90V759P 4) Shubhamb Wishwakarma R90VCL46 5) Anish Nair R90V7597 6) Rajneesh Bhatt R90VCL49 This 6 laptops Amc service Done this Two laptops pending Reason 7) R90V792K user leave on 15 days 8) R90V78WK N/A (Theft) Excel sheet Mail also User Sign By :Hitesh Solanki	
	28-12-2019 10:36:58	Dhiraj ManeMane	New		-
	28-12-2019 10:36:47	Dhiraj ManeMane	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	17-09-2019 02:57:09	Dhiraj ManeMane	Call Assigned : Ruchi Madam Comp Name : Weibel Electro soft pvt Ltd. Work : Lenovo laptop No Display Status : Lenovo V130 81HN model call log on service center complaint No : 8013713452 Eng visit form 2-3 working days. User agree Challan Sign By : Hitesh Solanki		
	14-08-2019 05:13:00	BasuRaj	lenovo laptop delivered against another laptop		