

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4207</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                           |                                                                                                           |                                                                                       |             |           |                 |        |                     |            |                     |                     |             |                                                                                                                                                           |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|------------|---------------------|---------------------|-------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                           |                                                                                                           |                                                                                       |             |           |                 |        |                     |            |                     |                     |             |                                                                                                                                                           |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                           |                                                                                                           |                                                                                       |             |           |                 |        |                     |            |                     |                     |             |                                                                                                                                                           |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9221599700                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                           |                                                                                                           |                                                                                       |             |           |                 |        |                     |            |                     |                     |             |                                                                                                                                                           |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                           | <b>Technician Mobile :</b>                                                                                | 8080922984                                                                            |             |           |                 |        |                     |            |                     |                     |             |                                                                                                                                                           |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | New Installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Date &amp; Time :</b>                                                                                                                                  | 11-11-2021 02:42:43                                                                                       |                                                                                       |             |           |                 |        |                     |            |                     |                     |             |                                                                                                                                                           |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                           |                                                                                                           |                                                                                       |             |           |                 |        |                     |            |                     |                     |             |                                                                                                                                                           |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>      | Sulphur Mills                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Customer's Mobile :</b>                                                                                                                                | 9221599700                                                                                                | <b>Name :</b>                                                                         | Jagdish Sir |           |                 |        |                     |            |                     |                     |             |                                                                                                                                                           |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                           |                                                                                                           |                                                                                       |             |           |                 |        |                     |            |                     |                     |             |                                                                                                                                                           |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                           |                                                                                                           |                                                                                       |             |           |                 |        |                     |            |                     |                     |             |                                                                                                                                                           |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                           |                                                                                                           |                                                                                       |             |           |                 |        |                     |            |                     |                     |             |                                                                                                                                                           |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                           | <b>Type :</b>                                                                                             |                                                                                       |             |           |                 |        |                     |            |                     |                     |             |                                                                                                                                                           |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                           |                                                                                                           |                                                                                       |             |           |                 |        |                     |            |                     |                     |             |                                                                                                                                                           |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | rack installation and dressing of cctv system                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                           |                                                                                                           |                                                                                       |             |           |                 |        |                     |            |                     |                     |             |                                                                                                                                                           |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | 3 lan cable 17 MTR drop for dvr one used and one spre 4 rj 45 used 13 audio working ok 3 audio port issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                           |                                                                                                           |                                                                                       |             |           |                 |        |                     |            |                     |                     |             |                                                                                                                                                           |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                           |                                                                                                           |                                                                                       |             |           |                 |        |                     |            |                     |                     |             |                                                                                                                                                           |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | 3 lan cable 17 MTR drop for dvr one used and one spre 4 rj 45 used 13 audio working ok 3 audio port issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                           |                                                                                                           |                                                                                       |             |           |                 |        |                     |            |                     |                     |             |                                                                                                                                                           |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-11-2021 09:21:00</td><td>Atique Salmani</td><td>Completed</td><td>3 lan cable 17 MTR drop for dvr one used and one spre 4 rj 45 used 13 audio working ok 3 audio port issue</td><td></td></tr><tr><td>13-11-2021 10:53:18</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>11-11-2021 02:43:10</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>11-11-2021 02:42:44</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                           |                                                                                                           |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign       | 13-11-2021 09:21:00 | Atique Salmani      | Completed   | 3 lan cable 17 MTR drop for dvr one used and one spre 4 rj 45 used 13 audio working ok 3 audio port issue                                                 |  | 13-11-2021 10:53:18 | Atique Salmani | New |  | - | 11-11-2021 02:43:10 | Atique Salmani | New |  | - | 11-11-2021 02:42:44 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Status                                                                                                                                                    | Remark                                                                                                    | Sign                                                                                  |             |           |                 |        |                     |            |                     |                     |             |                                                                                                                                                           |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 13-11-2021 09:21:00                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Completed                                                                                                                                                 | 3 lan cable 17 MTR drop for dvr one used and one spre 4 rj 45 used 13 audio working ok 3 audio port issue |  |             |           |                 |        |                     |            |                     |                     |             |                                                                                                                                                           |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 13-11-2021 10:53:18                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                                                                                                                                                       |                                                                                                           | -                                                                                     |             |           |                 |        |                     |            |                     |                     |             |                                                                                                                                                           |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 11-11-2021 02:43:10                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                                                                                                                                                       |                                                                                                           | -                                                                                     |             |           |                 |        |                     |            |                     |                     |             |                                                                                                                                                           |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 11-11-2021 02:42:44                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                                                                                                                                                       |                                                                                                           | -                                                                                     |             |           |                 |        |                     |            |                     |                     |             |                                                                                                                                                           |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-11-2021 10:30:16</td><td>MayurYadav</td><td></td></tr><tr><td>16-11-2021 04:06:13</td><td>YogeshDesai</td><td>channel no four , five , ten audio issue cable or mic issue need to check both. 13 camera audio working ok .shadow issue of camera cable joint at dvr end</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                |                                                                                                                                                           |                                                                                                           |                                                                                       |             | Date Time | Technician Name | Remark | 20-11-2021 10:30:16 | MayurYadav |                     | 16-11-2021 04:06:13 | YogeshDesai | channel no four , five , ten audio issue cable or mic issue need to check both. 13 camera audio working ok .shadow issue of camera cable joint at dvr end |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Remark                                                                                                                                                    |                                                                                                           |                                                                                       |             |           |                 |        |                     |            |                     |                     |             |                                                                                                                                                           |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 20-11-2021 10:30:16                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                           |                                                                                                           |                                                                                       |             |           |                 |        |                     |            |                     |                     |             |                                                                                                                                                           |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
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