

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE14003</b>        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                 |                                                                      |                                                                                       |           |           |                 |        |                     |              |                                                       |                     |               |                                                                      |                                                                                       |                     |                |     |  |   |
|------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------|----------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|--------------|-------------------------------------------------------|---------------------|---------------|----------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                              | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                 |                                                                      |                                                                                       |           |           |                 |        |                     |              |                                                       |                     |               |                                                                      |                                                                                       |                     |                |     |  |   |
| <b>Created By :</b>                            | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                 |                                                                      |                                                                                       |           |           |                 |        |                     |              |                                                       |                     |               |                                                                      |                                                                                       |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>                    | 9920169619                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                 |                                                                      |                                                                                       |           |           |                 |        |                     |              |                                                       |                     |               |                                                                      |                                                                                       |                     |                |     |  |   |
| <b>Technician Name :</b>                       | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                 | <b>Technician Mobile :</b>                                           | 8898885764                                                                            |           |           |                 |        |                     |              |                                                       |                     |               |                                                                      |                                                                                       |                     |                |     |  |   |
| <b>Ticket Type :</b>                           | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Date &amp; Time :</b>                                        | 04-02-2025 12:06:42                                                  |                                                                                       |           |           |                 |        |                     |              |                                                       |                     |               |                                                                      |                                                                                       |                     |                |     |  |   |
| <b>Vendor Details :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                 |                                                                      |                                                                                       |           |           |                 |        |                     |              |                                                       |                     |               |                                                                      |                                                                                       |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>              | Prince Housing And Hospitality Pvt Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <b>Customer's Mobile :</b>                                      | 9920169619                                                           | <b>Name :</b>                                                                         | Jagat Sir |           |                 |        |                     |              |                                                       |                     |               |                                                                      |                                                                                       |                     |                |     |  |   |
| <b>Address :</b>                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                 |                                                                      |                                                                                       |           |           |                 |        |                     |              |                                                       |                     |               |                                                                      |                                                                                       |                     |                |     |  |   |
| Mumbai , next to vijaya bank , , , Maharashtra |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                 |                                                                      |                                                                                       |           |           |                 |        |                     |              |                                                       |                     |               |                                                                      |                                                                                       |                     |                |     |  |   |
| <b>AMC Details :</b>                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                 |                                                                      |                                                                                       |           |           |                 |        |                     |              |                                                       |                     |               |                                                                      |                                                                                       |                     |                |     |  |   |
| <b>Expiry Date :</b>                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                 | <b>Type :</b>                                                        |                                                                                       |           |           |                 |        |                     |              |                                                       |                     |               |                                                                      |                                                                                       |                     |                |     |  |   |
| <b>Product Name :</b>                          | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                 |                                                                      |                                                                                       |           |           |                 |        |                     |              |                                                       |                     |               |                                                                      |                                                                                       |                     |                |     |  |   |
| <b>Complain :</b>                              | all cameras off issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                 |                                                                      |                                                                                       |           |           |                 |        |                     |              |                                                       |                     |               |                                                                      |                                                                                       |                     |                |     |  |   |
| <b>Technician Comment :</b>                    | uplink cable rejoint and 10 camera working okk 1 camera work pending                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                 |                                                                      |                                                                                       |           |           |                 |        |                     |              |                                                       |                     |               |                                                                      |                                                                                       |                     |                |     |  |   |
| <b>Complain Operator :</b>                     | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                 |                                                                      |                                                                                       |           |           |                 |        |                     |              |                                                       |                     |               |                                                                      |                                                                                       |                     |                |     |  |   |
| <b>Remark :</b>                                | uplink cable rejoint and 10 camera working okk 1 camera work pending                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                 |                                                                      |                                                                                       |           |           |                 |        |                     |              |                                                       |                     |               |                                                                      |                                                                                       |                     |                |     |  |   |
| <b>Status History :</b>                        | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>04-02-2025 06:19:39</td><td>Neeraj Chauhan</td><td>Work Pending</td><td>uplink cable rejoint and 10 camera working okk 1 camera work pending</td><td></td></tr><tr><td>04-02-2025 12:07:02</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                 |                                                                      |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign         | 04-02-2025 06:19:39                                   | Neeraj Chauhan      | Work Pending  | uplink cable rejoint and 10 camera working okk 1 camera work pending |  | 04-02-2025 12:07:02 | Neeraj Chauhan | New |  | - |
| Date Time                                      | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Status                                                          | Remark                                                               | Sign                                                                                  |           |           |                 |        |                     |              |                                                       |                     |               |                                                                      |                                                                                       |                     |                |     |  |   |
| 04-02-2025 06:19:39                            | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Work Pending                                                    | uplink cable rejoint and 10 camera working okk 1 camera work pending |  |           |           |                 |        |                     |              |                                                       |                     |               |                                                                      |                                                                                       |                     |                |     |  |   |
| 04-02-2025 12:07:02                            | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                             |                                                                      | -                                                                                     |           |           |                 |        |                     |              |                                                       |                     |               |                                                                      |                                                                                       |                     |                |     |  |   |
| <b>Previous Complain History :</b>             | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>05-02-2025 11:59:48</td><td>TauseephRaza</td><td>D4 D6 D7 D8.4 camera recording show and pendrive send</td></tr><tr><td>28-01-2025 01:11:10</td><td>SantoshPathak</td><td>28.01.2025 - 2 cameras installation done with cabling By sanjay</td></tr></tbody></table>                                                                                                                         |                                                                 |                                                                      |                                                                                       |           | Date Time | Technician Name | Remark | 05-02-2025 11:59:48 | TauseephRaza | D4 D6 D7 D8.4 camera recording show and pendrive send | 28-01-2025 01:11:10 | SantoshPathak | 28.01.2025 - 2 cameras installation done with cabling By sanjay      |                                                                                       |                     |                |     |  |   |
| Date Time                                      | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Remark                                                          |                                                                      |                                                                                       |           |           |                 |        |                     |              |                                                       |                     |               |                                                                      |                                                                                       |                     |                |     |  |   |
| 05-02-2025 11:59:48                            | TauseephRaza                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | D4 D6 D7 D8.4 camera recording show and pendrive send           |                                                                      |                                                                                       |           |           |                 |        |                     |              |                                                       |                     |               |                                                                      |                                                                                       |                     |                |     |  |   |
| 28-01-2025 01:11:10                            | SantoshPathak                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 28.01.2025 - 2 cameras installation done with cabling By sanjay |                                                                      |                                                                                       |           |           |                 |        |                     |              |                                                       |                     |               |                                                                      |                                                                                       |                     |                |     |  |   |