

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE14704</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                                                                   |                                                                                       |            |           |                 |        |        |      |                     |            |           |                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
|-----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|-------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|--------|------|---------------------|------------|-----------|-------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                                                   |                                                                                       |            |           |                 |        |        |      |                     |            |           |                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                                                                   |                                                                                       |            |           |                 |        |        |      |                     |            |           |                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9920169619                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                          |                                                                   |                                                                                       |            |           |                 |        |        |      |                     |            |           |                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Name :</b>                | Maroof Raza                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                          | <b>Technician Mobile :</b>                                        | 7761863562                                                                            |            |           |                 |        |        |      |                     |            |           |                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Date &amp; Time :</b> | 10-05-2025 11:37:32                                               |                                                                                       |            |           |                 |        |        |      |                     |            |           |                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                                                                   |                                                                                       |            |           |                 |        |        |      |                     |            |           |                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| Company Name/Client Name :              | Jagat Bhai Site Goregaon                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Customer's Mobile :      | 9920169619                                                        | Name :                                                                                | Jagat Bhai |           |                 |        |        |      |                     |            |           |                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                                                                   |                                                                                       |            |           |                 |        |        |      |                     |            |           |                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| Mumbai , , , Maharashtra                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                                                                   |                                                                                       |            |           |                 |        |        |      |                     |            |           |                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                                                                   |                                                                                       |            |           |                 |        |        |      |                     |            |           |                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          | Type :                                                            |                                                                                       |            |           |                 |        |        |      |                     |            |           |                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          |                                                                   |                                                                                       |            |           |                 |        |        |      |                     |            |           |                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain :</b>                       | Poe Box need to change                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                                                                   |                                                                                       |            |           |                 |        |        |      |                     |            |           |                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Comment :</b>             | Two 2v box install and 2 poe switch install and 11 camera working                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |                                                                   |                                                                                       |            |           |                 |        |        |      |                     |            |           |                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                          |                                                                   |                                                                                       |            |           |                 |        |        |      |                     |            |           |                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Remark :</b>                         | Two 2v box install and 2 poe switch install and 11 camera working                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |                                                                   |                                                                                       |            |           |                 |        |        |      |                     |            |           |                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-05-2025 04:35:12</td><td>MaroofRaza</td><td>Completed</td><td>Two 2v box install and 2 poe switch install and 11 camera working</td><td></td></tr><tr><td>16-05-2025 10:35:23</td><td>MaroofRaza</td><td>New</td><td></td><td>-</td></tr><tr><td>15-05-2025 11:12:20</td><td>MaroofRaza</td><td>New</td><td></td><td>-</td></tr><tr><td>10-05-2025 11:37:41</td><td>MaroofRaza</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                          |                                                                   |                                                                                       |            | Date Time | Technician Name | Status | Remark | Sign | 16-05-2025 04:35:12 | MaroofRaza | Completed | Two 2v box install and 2 poe switch install and 11 camera working |  | 16-05-2025 10:35:23 | MaroofRaza | New |  | - | 15-05-2025 11:12:20 | MaroofRaza | New |  | - | 10-05-2025 11:37:41 | MaroofRaza | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Status                   | Remark                                                            | Sign                                                                                  |            |           |                 |        |        |      |                     |            |           |                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| 16-05-2025 04:35:12                     | MaroofRaza                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Completed                | Two 2v box install and 2 poe switch install and 11 camera working |  |            |           |                 |        |        |      |                     |            |           |                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| 16-05-2025 10:35:23                     | MaroofRaza                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                      |                                                                   | -                                                                                     |            |           |                 |        |        |      |                     |            |           |                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| 15-05-2025 11:12:20                     | MaroofRaza                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                      |                                                                   | -                                                                                     |            |           |                 |        |        |      |                     |            |           |                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| 10-05-2025 11:37:41                     | MaroofRaza                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                      |                                                                   | -                                                                                     |            |           |                 |        |        |      |                     |            |           |                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead></table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                          |                                                                   |                                                                                       |            | Date Time | Technician Name | Remark |        |      |                     |            |           |                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Remark                   |                                                                   |                                                                                       |            |           |                 |        |        |      |                     |            |           |                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |     |  |   |