## **B** K Infotech

**Regd. Office** : 506 Swapna Siddhi, Akurli Road, kandivali East Mumbai - 400 064, India. Support :  $\mid$  **W** : http://www.bkinfotech.in **E** : kalpesh@bkinfotech.in

Service Status Do	etails: BK1156						
Priority:	High						
Created By:	Admin - Kalpesh Jain						
Complaint Mob.	8898715848						
Technician Name :	Shubham Bhojne		Technician	Technician Mobile :		9136841707	
Ticket Type:	Complain Date & Time :		05-11-2019	05-11-2019 01:35:01			
Vendor Details :							
Company Name/Client Name :	J C Khokhani & Co			8898715848		J C Khokhani & Co	
Address :	-	-					
Mumbai , , , , Ma	harashtra						
AMC Details :							
Expiry Date :	01-01-1970 05:30	Type:	Type:				
<b>Product Name:</b>	computer amc service						
Complain:	amc call						
Technician Comment :	4 system complete servicing excel drag issue resolve and network system asking more time pass word those issue was resolved						
Complain Operator :	Desktop - Kalpesh Jain						
Remark :	4 system complete servicing excel drag issue resolve and network system asking more time pas word those issue was resolved						
Status History :	Date Time	Technician Na	me Status		Remark	Sign	
	05-11-2019 03:50:2	ShubhamBhojr	ne Completed	excel dra network	complete servicing ag issue resolve and system asking more s word those issue lved		
	05-11-2019 03:33:0	ShubhamBhojr	ne Completed	4 pc serv	ricing completed	Qu's	
	05-11-2019 01:35:1	.0 ShubhamBhoji	ne New			-	
	05-11-2019 01:35:0	ShubhamBhojr	ne New			-	

Previous Complain History :	Date Time	Technician Name	Remark	
	22-11-2019 12:00:58	Mayur Pitale		
	23-10-2019 01:49:52	Dhiraj ManeMane	On site reach Time: 12:35 Comp Name: J C Khokhani & Co. User Name: Viral Mehta Work: MB Installation Status: 1) Intel H55 Zebronics Motherboards Assembled + MB driver installed PC-4 & Hp Laserjet P2015 D printer installed. 2) PC-5 PC-6 HP Laserjet P2015 D installed 3) PC-3 HP Laserjet Pro MFP M226DW installed User Sign By: Viral Mehta Work complete.	