







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8845																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	7400084949																													
Technician Name :	Yogesh Desai		Technician Mobile :	8080922963																										
Ticket Type :	Call Basis	Date & Time :	14-07-2023 10:54:46																											
Vendor Details :																														
Company Name/Client Name :	Bhavesh - Nair	Customer's Mobile :	7400084949	Name :	J B Boda And Company Pvt Ltd																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	Access																													
Complain :	6th floor device getting hang issue - chargeable basis																													
Technician Comment :	Sixth floor biometric device installed device working ok also data added in device. Sixth floor device installed on first floor.																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	Sixth floor biometric device installed device working ok also data added in device. Sixth floor device installed on first floor.																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-08-2023 10:08:23</td><td>YogeshDesai</td><td>Completed</td><td>Sixth floor biometric device installed device working ok also data added in device. Sixth floor device installed on first floor.</td><td></td></tr><tr><td>01-08-2023 02:58:43</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>14-07-2023 12:12:41</td><td>YogeshDesai</td><td>Work Pending</td><td>6 th floor one biometric machine take to office for checking because machine hang and temporary install another machine</td><td></td></tr><tr><td>14-07-2023 10:55:53</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	02-08-2023 10:08:23	YogeshDesai	Completed	Sixth floor biometric device installed device working ok also data added in device. Sixth floor device installed on first floor.		01-08-2023 02:58:43	YogeshDesai	New		-	14-07-2023 12:12:41	YogeshDesai	Work Pending	6 th floor one biometric machine take to office for checking because machine hang and temporary install another machine		14-07-2023 10:55:53	YogeshDesai	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	23-08-2023 10:28:36	MayurYadav	Device logs download from device to software For 6th floor old device
	08-08-2023 10:13:59	Ravi Rajbhar	1st floor biometric machine repair return with install and old data trasfer done and ok wprking machine connecat to software