

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE9498</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                     |                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                                     |                     |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|---------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|-----------------|-----------------------------------------------------|---------------------|-----------|---------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                     |                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                                     |                     |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                     |                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                                     |                     |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820606496                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                     |                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                                     |                     |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                     | <b>Technician Mobile :</b>                                          | 8080922965                                                                            |            |           |                 |        |                     |                 |                                                     |                     |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Date &amp; Time :</b>                            | 09-09-2023 06:11:34                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                     |                     |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                     |                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                                     |                     |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :             | Skylone                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Customer's Mobile :                                 | 9820606496                                                          | Name :                                                                                | Irani Wadi |           |                 |        |                     |                 |                                                     |                     |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                     |                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                                     |                     |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                     |                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                                     |                     |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                     |                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                                     |                     |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                     | Type :                                                              |                                                                                       |            |           |                 |        |                     |                 |                                                     |                     |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                     |                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                                     |                     |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | C-904 - VDP C wing entrance not able to see - 9833039471                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                     |                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                                     |                     |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | c wing 904 lobby camera viweing issue reslovesd and ok working done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                     |                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                                     |                     |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                     |                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                                     |                     |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | c wing 904 lobby camera viweing issue reslovesd and ok working done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                     |                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                                     |                     |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-09-2023 06:42:34</td><td>Ravi Rajbhar</td><td>Completed</td><td>c wing 904 lobby camera viweing issue reslovesd and ok working done</td><td></td></tr><tr><td>12-09-2023 06:31:42</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>11-09-2023 10:00:46</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>11-09-2023 10:00:16</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                     |                                                                     |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign            | 12-09-2023 06:42:34                                 | Ravi Rajbhar        | Completed | c wing 904 lobby camera viweing issue reslovesd and ok working done |  | 12-09-2023 06:31:42 | Ravi Rajbhar | New |  | - | 11-09-2023 10:00:46 | Ravi Rajbhar | New |  | - | 11-09-2023 10:00:16 | Ravi Rajbhar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Status                                              | Remark                                                              | Sign                                                                                  |            |           |                 |        |                     |                 |                                                     |                     |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 12-09-2023 06:42:34                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Completed                                           | c wing 904 lobby camera viweing issue reslovesd and ok working done |  |            |           |                 |        |                     |                 |                                                     |                     |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 12-09-2023 06:31:42                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                 |                                                                     | -                                                                                     |            |           |                 |        |                     |                 |                                                     |                     |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 11-09-2023 10:00:46                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                 |                                                                     | -                                                                                     |            |           |                 |        |                     |                 |                                                     |                     |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 11-09-2023 10:00:16                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                 |                                                                     | -                                                                                     |            |           |                 |        |                     |                 |                                                     |                     |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>04-10-2023 10:38:46</td><td>Siddhesh Chavan</td><td>new vdp install agenc faulty vdp and all working OK</td></tr><tr><td>03-10-2023 12:47:39</td><td></td><td></td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                              |                                                     |                                                                     |                                                                                       |            | Date Time | Technician Name | Remark | 04-10-2023 10:38:46 | Siddhesh Chavan | new vdp install agenc faulty vdp and all working OK | 03-10-2023 12:47:39 |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Remark                                              |                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                                     |                     |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 04-10-2023 10:38:46                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | new vdp install agenc faulty vdp and all working OK |                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                                     |                     |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 03-10-2023 12:47:39                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                     |                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                                     |                     |           |                                                                     |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |