

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE9349</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                      |                                                                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                      |                     |                 |                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                                                 |                                                                                       |                     |                 |     |  |   |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|-----------------|----------------------------------------------------------------------------------------------------------------------|---------------------|-----------------|--------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|--------------|-------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                      |                                                                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                      |                     |                 |                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                      |                                                                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                      |                     |                 |                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820606496                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                      |                                                                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                      |                     |                 |                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                      | <b>Technician Mobile :</b>                                                                      | 8080922985                                                                            |            |           |                 |        |                     |                 |                                                                                                                      |                     |                 |                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>Date &amp; Time :</b>                                                                                             | 31-08-2023 02:08:24                                                                             |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                      |                     |                 |                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                      |                                                                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                      |                     |                 |                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>      | Skylone                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Customer's Mobile :</b>                                                                                           | 9820606496                                                                                      | <b>Name :</b>                                                                         | Irani Wadi |           |                 |        |                     |                 |                                                                                                                      |                     |                 |                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                      |                                                                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                      |                     |                 |                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                                                 |                                                                                       |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                      |                                                                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                      |                     |                 |                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                                                 |                                                                                       |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                      |                                                                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                      |                     |                 |                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                      | <b>Type :</b>                                                                                   |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                      |                     |                 |                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Product Name :</b>                  | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                      |                                                                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                      |                     |                 |                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Complain :</b>                      | B-1002 - VDP Bell not working - 9869382700                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                      |                                                                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                      |                     |                 |                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | vdp lobby video issue resoved and vdp working OK                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                      |                                                                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                      |                     |                 |                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                      |                                                                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                      |                     |                 |                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Remark :</b>                        | vdp lobby video issue resoved and vdp working OK                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                      |                                                                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                      |                     |                 |                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-09-2023 12:50:24</td><td>Siddhesh Chavan</td><td>Completed</td><td>vdp lobby video issue resoved and vdp working OK</td><td></td></tr><tr><td>01-09-2023 12:14:48</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>31-08-2023 07:24:56</td><td>Siddhesh Chavan</td><td>Work Pending</td><td>One to 1 working all faltas also lobby working only 10 floor lobby vew painding need to recheck</td><td></td></tr><tr><td>31-08-2023 04:44:31</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                      |                                                                                                 |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign            | 01-09-2023 12:50:24                                                                                                  | Siddhesh Chavan     | Completed       | vdp lobby video issue resoved and vdp working OK |  | 01-09-2023 12:14:48 | Siddhesh Chavan | New |  | - | 31-08-2023 07:24:56 | Siddhesh Chavan | Work Pending | One to 1 working all faltas also lobby working only 10 floor lobby vew painding need to recheck |  | 31-08-2023 04:44:31 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Status                                                                                                               | Remark                                                                                          | Sign                                                                                  |            |           |                 |        |                     |                 |                                                                                                                      |                     |                 |                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                                                 |                                                                                       |                     |                 |     |  |   |
| 01-09-2023 12:50:24                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Completed                                                                                                            | vdp lobby video issue resoved and vdp working OK                                                |  |            |           |                 |        |                     |                 |                                                                                                                      |                     |                 |                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                                                 |                                                                                       |                     |                 |     |  |   |
| 01-09-2023 12:14:48                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                                                                  |                                                                                                 | -                                                                                     |            |           |                 |        |                     |                 |                                                                                                                      |                     |                 |                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                                                 |                                                                                       |                     |                 |     |  |   |
| 31-08-2023 07:24:56                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Work Pending                                                                                                         | One to 1 working all faltas also lobby working only 10 floor lobby vew painding need to recheck |  |            |           |                 |        |                     |                 |                                                                                                                      |                     |                 |                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                                                 |                                                                                       |                     |                 |     |  |   |
| 31-08-2023 04:44:31                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                                                                  |                                                                                                 | -                                                                                     |            |           |                 |        |                     |                 |                                                                                                                      |                     |                 |                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-09-2023 12:56:23</td><td>Siddhesh Chavan</td><td>b wing 10 th floor all flats lobby video issue resoved and 9 th floor pow supply off and re on supply and working OK</td></tr><tr><td>31-08-2023 02:15:00</td><td>Siddhesh Chavan</td><td>vdp working OK and lobby video working OK</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                      |                                                                                                 |                                                                                       |            | Date Time | Technician Name | Remark | 01-09-2023 12:56:23 | Siddhesh Chavan | b wing 10 th floor all flats lobby video issue resoved and 9 th floor pow supply off and re on supply and working OK | 31-08-2023 02:15:00 | Siddhesh Chavan | vdp working OK and lobby video working OK        |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                                                 |                                                                                       |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Remark                                                                                                               |                                                                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                      |                     |                 |                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                                                 |                                                                                       |                     |                 |     |  |   |
| 01-09-2023 12:56:23                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | b wing 10 th floor all flats lobby video issue resoved and 9 th floor pow supply off and re on supply and working OK |                                                                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                      |                     |                 |                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                                                 |                                                                                       |                     |                 |     |  |   |
| 31-08-2023 02:15:00                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | vdp working OK and lobby video working OK                                                                            |                                                                                                 |                                                                                       |            |           |                 |        |                     |                 |                                                                                                                      |                     |                 |                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                                                                 |                                                                                       |                     |                 |     |  |   |