

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE8675</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                    |                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |                 |                                    |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                   |                                                                                       |                     |                 |     |  |   |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|---------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|--------------|------------------------------------------------------------------------------------|---------------------|-----------------|------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|--------------|---------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                    |                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |                 |                                    |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                    |                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |                 |                                    |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820606496                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                    |                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |                 |                                    |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                    | <b>Technician Mobile :</b>                        | 8080922985                                                                            |            |           |                 |        |                     |              |                                                                                    |                     |                 |                                    |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>Date &amp; Time :</b>                                                           | 26-06-2023 03:57:40                               |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |                 |                                    |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                    |                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |                 |                                    |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>      | Skylone                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Customer's Mobile :</b>                                                         | 9820606496                                        | <b>Name :</b>                                                                         | Irani Wadi |           |                 |        |                     |              |                                                                                    |                     |                 |                                    |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                    |                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |                 |                                    |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                   |                                                                                       |                     |                 |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                    |                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |                 |                                    |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                   |                                                                                       |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                    |                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |                 |                                    |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                    | <b>Type :</b>                                     |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |                 |                                    |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Product Name :</b>                  | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                    |                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |                 |                                    |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Complain :</b>                      | B-2104 Some voice disturbing issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                    |                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |                 |                                    |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | vdp reinstall and working OK                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                    |                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |                 |                                    |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                    |                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |                 |                                    |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Remark :</b>                        | vdp reinstall and working OK                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                    |                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |                 |                                    |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-06-2023 03:13:28</td><td>Siddhesh Chavan</td><td>Completed</td><td>vdp reinstall and working OK</td><td></td></tr><tr><td>28-06-2023 02:37:24</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>26-06-2023 04:51:11</td><td>Siddhesh Chavan</td><td>Work Pending</td><td>vdp remove and take to office canfirm to ekta mdm</td><td></td></tr><tr><td>26-06-2023 03:57:47</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                    |                                                   |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign         | 28-06-2023 03:13:28                                                                | Siddhesh Chavan     | Completed       | vdp reinstall and working OK       |  | 28-06-2023 02:37:24 | Siddhesh Chavan | New |  | - | 26-06-2023 04:51:11 | Siddhesh Chavan | Work Pending | vdp remove and take to office canfirm to ekta mdm |  | 26-06-2023 03:57:47 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Status                                                                             | Remark                                            | Sign                                                                                  |            |           |                 |        |                     |              |                                                                                    |                     |                 |                                    |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                   |                                                                                       |                     |                 |     |  |   |
| 28-06-2023 03:13:28                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Completed                                                                          | vdp reinstall and working OK                      |  |            |           |                 |        |                     |              |                                                                                    |                     |                 |                                    |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                   |                                                                                       |                     |                 |     |  |   |
| 28-06-2023 02:37:24                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                                                |                                                   | -                                                                                     |            |           |                 |        |                     |              |                                                                                    |                     |                 |                                    |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                   |                                                                                       |                     |                 |     |  |   |
| 26-06-2023 04:51:11                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Work Pending                                                                       | vdp remove and take to office canfirm to ekta mdm |  |            |           |                 |        |                     |              |                                                                                    |                     |                 |                                    |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                   |                                                                                       |                     |                 |     |  |   |
| 26-06-2023 03:57:47                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                                                |                                                   | -                                                                                     |            |           |                 |        |                     |              |                                                                                    |                     |                 |                                    |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>05-07-2023 10:16:40</td><td>Ravi Rajbhar</td><td>c wing 1701 door bell issue relsolved only DND Mode enble or diseble seting change</td></tr><tr><td>01-07-2023 12:56:41</td><td>Siddhesh Chavan</td><td>c wing 902 lobby camera working OK</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                    |                                                   |                                                                                       |            | Date Time | Technician Name | Remark | 05-07-2023 10:16:40 | Ravi Rajbhar | c wing 1701 door bell issue relsolved only DND Mode enble or diseble seting change | 01-07-2023 12:56:41 | Siddhesh Chavan | c wing 902 lobby camera working OK |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                   |                                                                                       |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Remark                                                                             |                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |                 |                                    |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                   |                                                                                       |                     |                 |     |  |   |
| 05-07-2023 10:16:40                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | c wing 1701 door bell issue relsolved only DND Mode enble or diseble seting change |                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |                 |                                    |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                   |                                                                                       |                     |                 |     |  |   |
| 01-07-2023 12:56:41                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | c wing 902 lobby camera working OK                                                 |                                                   |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |                 |                                    |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                   |                                                                                       |                     |                 |     |  |   |