

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support :** | **W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE8292</b> |                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                   |                            |            |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                   |   |
|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|----------------------------|------------|------------|-----------|-----------------|--------|---------------------|----------------|----------------------------------------------------------------------------|---------------------|--------------|-----------------------------------------------------------------------------------|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                   |                            |            |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                   |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                               |                                                                                   |                            |            |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                   |   |
| <b>Complaint Mob. No. :</b>            | 9820606496                                                                                                                                                                                                                                                                                                                                                                           |                                                                                   |                            |            |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                   |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                       |                                                                                   | <b>Technician Mobile :</b> | 8080922984 |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                   |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                             | <b>Date &amp; Time :</b>                                                          | 06-05-2023 12:54:44        |            |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                   |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                   |                            |            |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                   |   |
| Company Name/Client Name :             | Skylone                                                                                                                                                                                                                                                                                                                                                                              | Customer's Mobile :                                                               | 9820606496                 | Name :     | Irani Wadi |           |                 |        |                     |                |                                                                            |                     |              |                                                                                   |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                   |                            |            |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                   |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                   |                            |            |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                   |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                   |                            |            |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                   |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                  |                                                                                   | Type :                     |            |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                   |   |
| <b>Product Name :</b>                  | VDP                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                   |                            |            |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                   |   |
| <b>Complain :</b>                      | C-2104 - Doorbell not working                                                                                                                                                                                                                                                                                                                                                        |                                                                                   |                            |            |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                   |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                   |                            |            |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                   |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                             |                                                                                   |                            |            |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                   |   |
| <b>Remark :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                   |                            |            |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                   |   |
| <b>Status History :</b>                | <table><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr><tr><td>06-05-2023 12:54:55</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></table>                                                                                                                                                                             |                                                                                   |                            |            |            | Date Time | Technician Name | Status | Remark              | Sign           | 06-05-2023 12:54:55                                                        | Atique Salmani      | New          |                                                                                   | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                      | Status                                                                            | Remark                     | Sign       |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                   |   |
| 06-05-2023 12:54:55                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                       | New                                                                               |                            | -          |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                   |   |
| <b>Previous Complain History :</b>     | <table><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr><tr><td>24-07-2023 12:03:03</td><td>Atique Salmani</td><td>Lobby camera vewinng issue resolved working ok also one to one working ok.</td></tr><tr><td>05-07-2023 10:16:40</td><td>Ravi Rajbhar</td><td>c wing 1701 door bell issue relsoved only DND Mode enble or diseble seting change</td></tr></table> |                                                                                   |                            |            |            | Date Time | Technician Name | Remark | 24-07-2023 12:03:03 | Atique Salmani | Lobby camera vewinng issue resolved working ok also one to one working ok. | 05-07-2023 10:16:40 | Ravi Rajbhar | c wing 1701 door bell issue relsoved only DND Mode enble or diseble seting change |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                      | Remark                                                                            |                            |            |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                   |   |
| 24-07-2023 12:03:03                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                       | Lobby camera vewinng issue resolved working ok also one to one working ok.        |                            |            |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                   |   |
| 05-07-2023 10:16:40                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                         | c wing 1701 door bell issue relsoved only DND Mode enble or diseble seting change |                            |            |            |           |                 |        |                     |                |                                                                            |                     |              |                                                                                   |   |